

1 **Critical risk factors in the application of modular integrated**
2 **construction: A systematic review**

3 Ibrahim Y. Wuni ^{a*}, Geoffrey Q.P. Shen^a & Mahmud Abba Tahir ^b

4 ^a*Department of Building and Real Estate, The Hong Kong Polytechnic University,*
5 *Kowloon, Hong Kong.*

6 ^b*Centre for Sustainable Building Design, School of Energy Geoscience, Infrastructure*
7 *and Society, Heriot-Watt University, Edinburgh, UK.*

8 **Ibrahim Yahaya Wuni** is a Ph.D. student at the Department of Building and Real
9 Estate of the Hong Kong Polytechnic University. Ibrahim's Ph.D. research project
10 focuses on the application of modular integrated construction

11 **Prof. Geoffrey Qi Ping Shen** is a Chair Professor of Construction Management at the
12 Department of Building and Real Estate of the Hong Kong Polytechnic University. Prof.
13 Shen is also the Associate Dean of the Faculty of Construction and Environment.

14 **Mahmud Abba Tahir** is a Ph.D. student at the Centre for Sustainable Building Design
15 of the Heriot-Watt University in the United Kingdom. Mahmud's research focuses on
16 cost and time overrun risks in construction projects.

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3 **ABSTRACT**

4 The business model of modular integrated construction (MiC) demands a
5 unique design, engineering, supply chain, stakeholder composition,
6 construction and management. These requirements engender manifold
7 uncertainties and risks events which may derail the success of MiC
8 projects. Empirical studies have examined the risks associated with MiC
9 in different countries. However, the critical risk factors (CRFs) in the
10 application of MiC have not been reviewed. This paper conducted a
11 systematic review and synthesis of 39 empirical studies on the risks of
12 MiC and identified 30 CRFs. Based on the frequency of occurrences, the
13 top ten (10) CRFs in the application of MiC have been discussed. Of
14 these, stakeholder fragmentation and management complexity; higher
15 initial capital cost; poor supply chain integration and disturbances; delays
16 in delivery of modular components to the site; and poor government
17 support and regulations constitute the five (5) most CRFs. The findings
18 are useful to countries which are yet to adopt MiC and may broaden the
19 understanding of offsite construction researchers and practitioners on the
20 risks of MiC. Future studies would make a quantitative ranking of the
21 CRFs and propose management strategies.

22 **Keywords:** modular integrated construction; risk; supply chain;
23 uncertainties

24 **Word count:** 9297 + Title + Abstract + Keywords

25 **Introduction**

26 The construction sector makes a substantial contribution to the progress of
27 many economies around the globe. It is relied upon in meeting the housing and
28 infrastructural needs of countries. As a result, preponderances of the built fabric
29 are products of the traditional cast-in-situ construction (TCC) approach.
30 However, the business model of the TCC has been found to be wasteful,
31 unproductive, inefficient, and unsustainable (Kibert 2007). Studies have
32 demonstrated that industrialization of construction is indispensable in improving
33 the ill-performances of the TCC (Egan 1998; Richard 2005). In the context of

1 the industrialized construction, there is the paradigm shift towards offsite
2 construction (OSC). OSC adopts a manufacturing business model where
3 building components are fabricated in an offsite factory and then transported to
4 a construction site for installation (Pan & Goodier 2012).

5 Modular integrated construction (MiC) constitute one of the most
6 complete forms of OSC. MiC is a construction system where free-standing
7 volumetric building components, usually completed with finishes and fixtures
8 are fabricated in a factory environment and then, transported to a construction
9 site for installation (Smith 2016). Owing to its mode of operation, MiC reduces
10 construction waste (Tam et al. 2007), greenhouse gases emissions (Mao et al.
11 2013), shortens construction time, reduces labour and project lifecycle costs,
12 improves health and safety of workers (Blismas et al. 2006), facilitates change
13 without demolition, and improves construction flexibility and adaptability
14 (Richard 2005). Due to the diverse benefits, MiC is promoted in the United
15 Kingdom, Hong Kong, the United States, Singapore, Canada, China, Malaysia
16 and Australia inter alia. However, the business model of MiC is associated with
17 a unique supply chain, construction engineering, stakeholders' composition, and
18 management process different from those of the TCC. These unique
19 characteristics hatch manifold detrimental uncertainties and risk events.

20 For instance, the application of MiC requires effective coordination of the
21 fragmented modular design, fabrication, transportation and onsite assembly
22 segments of its supply chain (Li et al. 2013; Li et al. 2016). Its application also
23 requires the coordination and management of the disparate goals and value
24 systems of the complex web of stakeholders within the entire supply chain.
25 Modular components are made-to-order and thus, shortages cannot be
26 complemented by third-party manufacturers (Bortolini et al. 2019). A successful
27 application of MiC also requires a reliable & timely supply of modular
28 components and the effective functioning of cranes (Li, Hong, et al. 2018).
29 Besides, problematic dimensional and geometric intolerances may cause
30 massive cost of site-fit reworks (Shahtaheri et al. 2017). Moreover, unstable
31 economic indices may affect the prices of modular components, with a negative
32 effect on the costs of MiC projects (Li et al. 2013). Again, the manual handling,
33 inspection, unloading, screwing and welding of the heavy modular elements

1 upon arrival to construction site exposes workers to injuries and risk of work-
2 related musculoskeletal disorders (WMSDs) (Hsu et al. 2018).

3 These risk factors and events could derail the schedule, budget, quality
4 and safety performance of MiC. As risks are inevitable in any construction
5 project, it is essential to plan, identify, assess, prioritize, respond and monitor
6 risk factors to control the potential impact of negative risks and take advantage
7 of positive risk (Project Management Institute 2017). While every project has
8 unique risk characteristics and requires a unique management framework, it is
9 widely recognized that projects share some risk factors (Baloi & Price 2003).
10 Risk is considered as an “uncertain event or condition that, if it occurs, has a
11 positive or negative effect on one or more project objectives” (Project
12 Management Institute 2017, pp.397). Empirical studies have identified and
13 assessed risks associated with MiC. For instance, Li et al. (2013) identified and
14 assessed risk factors that affect the cost and schedule performance of MiC
15 projects in Canada. Li et al. (2017) investigated MiC investment risk factors in
16 China. Li et al. (2018) analyzed schedule risk factors in the six-day cycle
17 assembly of MiC projects in Hong Kong and Luo et al. (2019) identified and
18 assessed stakeholder-associated risk factors in MiC projects in China.

19 While these and similar studies have identified and assessed several
20 risks associated with MiC, there is no study which has reviewed all these
21 studies to identify the critical risk factors associated with the application of MiC
22 for prioritization in MiC risk management. As risks are manifold and abound in
23 MiC projects, identification of the most critical risk factors could be very useful to
24 many countries in the application of MiC. As a result, this study seeks to identify
25 the critical risk factors in the application of MiC through the lens of a systematic
26 review and synthesis of empirical studies on the risks of MiC. For
27 comprehensiveness, the following research questions demand critical
28 consideration.

29 RQ1. What is the annual publications trend on the risk of MiC?

30 RQ2. Which journals publish studies on the risk of MiC?

31 RQ3. In which context (country) were the studies conducted?

32 RQ4. What are the critical risk factors in the application of MiC?

1 It is hoped that answers to these questions will generate distilling
2 information on the risks of MiC. As MiC is gain wider market expansion and the
3 attention of OSC practitioners and researchers, multiple stakeholders of the
4 global OSC community stand to benefit from prioritization of the risk factors.
5 The remainder of the paper is structured as follows. The next section offers a
6 background of MiC, followed by the research methods adopted in the study.
7 Then, the review results are discussed, and finally, logical conclusions are
8 drawn.

9 **Background of modular integrated construction (MiC)**

10 Modularity has an entrenched historical foundation in innovation management
11 (Simon 1962). As an engineering concept, modularity denotes the degree to
12 which units of a whole system or product can be created independently and still
13 be integrated to generate diversified systems using same design details. It
14 offers systems integrators multiple options of configuring and reconfiguring the
15 independent modules to achieved diversified outcomes (Winch 1998). Slaughter
16 (1998) described modular integrated construction (MiC) as an innovation
17 because it involves significant changes to the design, procurement,
18 engineering, and delivery of construction projects. MiC is a construction
19 approach “whereby free-standing volumetric modules (completed with finishes,
20 fixtures, and fittings) are manufactured in a prefabrication factory and then
21 transported to site for installation in a building” (Hong Kong Buildings
22 Department 2018). Depending on the degree of modularization, Gibb (1999)
23 classified MiC into four stages comprising components manufacture and
24 subassembly (e.g. windows, bricks, etc.), non-volumetric preassembly (e.g.
25 cladding panels, structural frames, etc.), volumetric preassembly (e.g. toilet
26 pots, shower rooms, sanitary systems, etc) and complete modular building (e.g.
27 modular home, prison blocks, motels, etc.). The supply chain of MiC is grossly
28 simplified as modular design, offsite production, transportation, storage, buffer,
29 and installation. The major stakeholders within the supply chain include
30 designers, engineers, architects, manufacturers, suppliers, logistics companies,
31 developers, clients, contractors, project managers, academics and local
32 government (Luo et al. 2019).

1 Owing to the fragmentation of the supply chain segments, these
2 multidisciplinary stakeholders have their separate objectives and value systems
3 within the chain. The configuration of the MiC supply chain differs across
4 countries. Typically, a developer or client contracts an architect (or designer)
5 and engineers (structural & service) to produce the modular designs. Usually,
6 the designs must consider safety, buildability, constructability, and
7 transportation requirements (regulations and convenience). The working
8 drawings are engineered based on the principles of design for manufacture and
9 assembly (DfMA) (Hsu et al. 2018). A manufacturer or manufacturer direct
10 (who might not be privy to the design decision) is then arranged to produce the
11 modules (Smith 2016). As modular components are unique to a project, the
12 manufacturing process is engineer-to-order (Dawood 1995a). As such, the
13 quantity of each manufactured modular component is produced to meet exactly
14 the required demands of the MiC project (s) on site and the inventory must
15 return to zero at the end of the project (Hsu et al. 2018). On completion, the
16 produced modules are stored in a warehouse. Following receipt of a transport
17 order, a logistic company conveys the modular components to another
18 warehouse (known as a buffer) closer to the construction site or directly to the
19 construction site (Li, Hong, et al. 2018). An assembly company (usually
20 manufacturers or assembly subcontractors) is contracted to install the
21 components on site following an assembly line and plan. This unique delivery
22 process individuates the MiC supply chain from the TCC model and as such,
23 introduces additional uncertainties and management requirements. The MiC
24 products constitute industrialized building systems rather than standardized
25 buildings. The goal of MiC is not only to produce standardized buildings but to
26 deliver industrialized building systems involving the use of the same details to
27 generate diversified and individualized buildings (Richard 2005; Richard 2006).

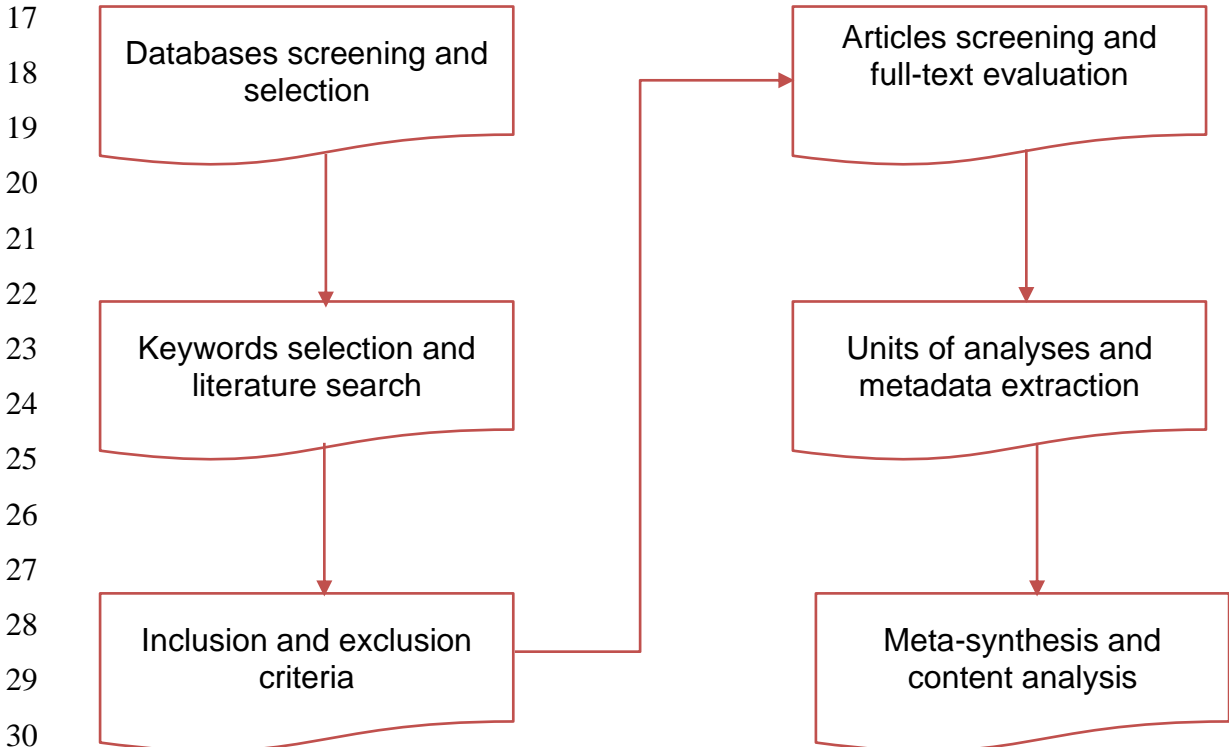
28 **Research methods**

29 This study adopted a qualitative research design and the systematic literature
30 review (SLR) methodology to explore the CRFs in the application of MiC. An
31 SLR is an objective, replicable and transparent tool used to examine existing
32 studies on a subject (Levy & Ellis 2006). Considering the organic attribute of

1 literature on a subject, SLR is the unique tool for establishing the knowledge
2 boundaries of a given subject. Webster & Watson (2002) indicated that SLR
3 provides a comprehensive foundation for theory development, closes areas
4 where a plethora of research exist and uncovers areas that demand further
5 research. Considering its relevance, SLR is widely used in the construction
6 engineering and management (CEM) domain to synthesize published literature
7 (e.g. Osei-Kyei & Chan 2015; Newaz et al. 2018; Saieg et al. 2018). As such,
8 this paper implemented the SLR using a comprehensive methodological
9 framework of systematic literature search, screening, critical appraisal,
10 metadata extraction and content analysis (Figure 1).

11 ***Literature search protocol***

12 Prior to the final literature search, the study examined multiple powerful CEM
13 databases and academic libraries to identify the one with the highest coverage,
14 accuracy, and relevance. Using the same set of keywords, preliminary searches
15 were conducted in Elsevier’s Scopus, Clarivate Analytics’ Web of Science,
16 ASCE library, Engineering Village, Taylor and Francis, and Emerald Insight.



31 **Figure 1.** Methodological framework of the study

32 It was discovered that the majority of the retrieved articles were
33 repeatedly indexed in all the databases and libraries, but Scopus had the widest

1 coverage. Scopus was also found to be the most user-friendly, easiest to
2 restrict search results and associated with advanced features such as citations
3 and reference tracking functionalities. As such, it was solely used in the
4 literature search process. Previous CEM reviews also relied on Scopus for
5 article retrieval (e.g. Osei-Kyei & Chan 2015; Newaz et al. 2018; Saieg et al.
6 2018). Following the selection of Scopus, the most used synonyms of 'risk' and
7 'modular integrated construction' were identified in the extant literature. The lists
8 of keywords were continuously refined and updated throughout the review
9 process. The optimal set of keywords for 'risk' and 'MiC' were generated at the
10 end of the review process. The full Scopus search algorithm is shown below.

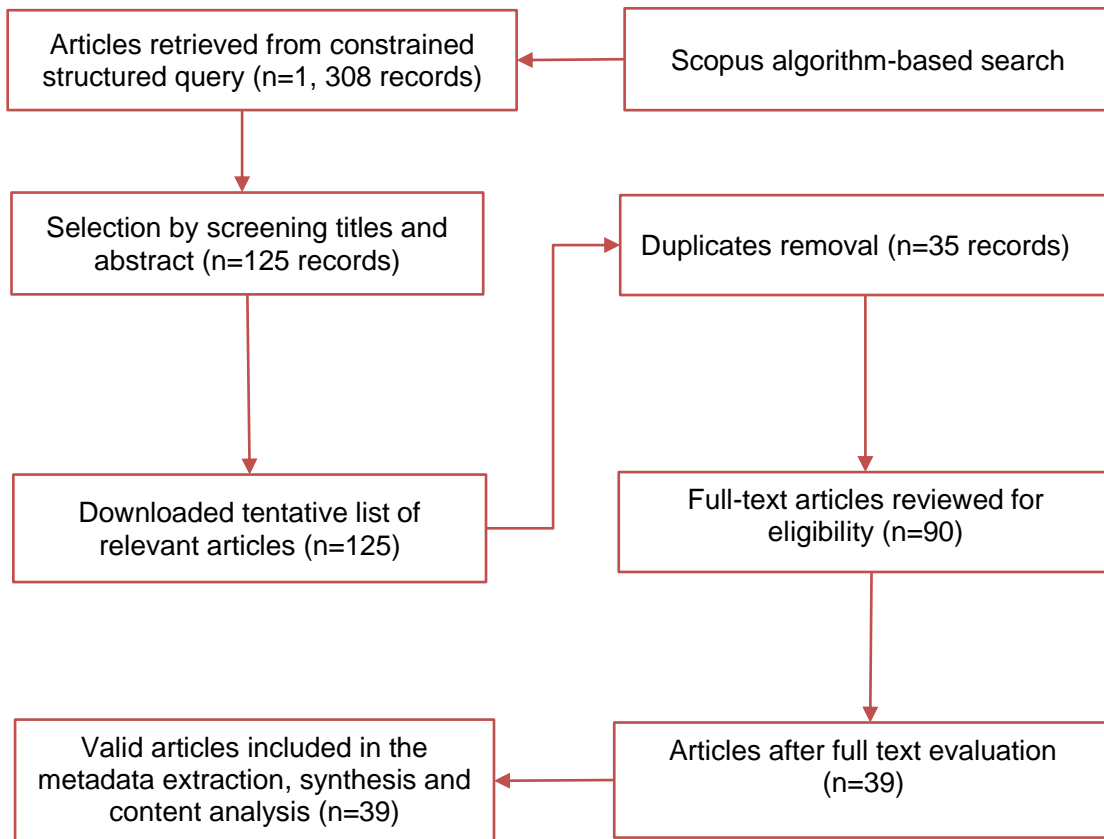
11 *(TITLE-ABS-KEY (risk OR hazard OR barrier OR uncertainty OR*
12 *uncertainties OR safety OR delay OR "cost overrun" OR "time overrun") AND*
13 *TITLE("offsite construction" OR "off-site construction" OR "offsite production"*
14 *OR "off-site production" OR "offsite manufacturing" OR "off-site manufacturing"*
15 *OR prefabrication OR prefabricated OR prefab OR pre-fab OR pre-fabricated)*
16 *OR TITLE("industrialized building system" OR "modular construction" OR*
17 *modular OR "off-site fabrication" OR modularization OR "prefabricated*
18 *refinished volumetric construction") OR TITLE("modern method off construction"*
19 *OR "industrialized construction")) AND (LIMIT-TO (DOCTYPE,"ar") OR LIMIT-*
20 *TO (DOCTYPE,"ip")) AND (LIMIT-TO (LANGUAGE, "English")) AND (LIMIT-TO*
21 *(SRCTYPE, "j"))*

22 As indicated in the algorithm, the search was constrained as follows: the
23 *document type* was restricted to *article (ar)* or *article-in-press (ip)* only; the
24 *language* was restricted to *English* only, and the *source type* was restricted to
25 journals (j) only. These restrictions were generic because the study had a focus
26 on articles only and the writers are native English speakers. There was no
27 restriction as to the year of publication. This search query retrieved 1,308
28 Scopus records. The search was repeated immediately prior to submission to
29 ensure that relevant recently published articles were included in the study. The
30 final search contributed five (5) relevant articles to the actual sample size.

31 ***Inclusion and exclusion criteria***

32 According to Wohlin (2014), an SLR requires explicit specification of the
33 inclusion and exclusion criteria to facilitate verification and replication of the

1 paper. As such, the paper specified the inclusion and exclusion criteria to
 2 screen, filter and extract the actual sample size from the 1,308 Scopus records.
 3 An article was included if: (i) it is an empirical study on the risk of MiC, and (ii)
 4 published in a peer-reviewed journal. Based on these, conference papers were
 5 excluded due to criticism that they do not receive rigorous peer-review.



22 **Figure 2.** flowchart of systematic search and article selection protocol

23 Based on the adumbrated criteria, the authors screened the titles, and
 24 abstracts of the 1,308 record for preliminary inclusion. This rapid screening
 25 process resulted in the inclusion of 125 candidate articles. After full-text
 26 evaluation, 29 articles were included. A flowchart of the articles screening
 27 process is shown in Figure 2. The sample was considered relatively smaller
 28 although it compared favorably against the samples of some previous CEM
 29 reviews such as 16 (Newaz et al. 2018) and 27 (Osei-Kyei & Chan 2015).
 30 Based on the recommendations of Webster & Watson (2002), Levy & Ellis
 31 (2006), and Wohlin (2014), the authors conducted a snowballing search to
 32 increase the sample. The snowballing search is an iterative process of locating
 33 additional studies based on the reference lists (backward snowballing) and

1 citations (forward snowballing) of the previously identified 29 articles (Wohlin
 2 2014). Using the reference and citation tracking functionalities of Scopus, ten
 3 (10) additional articles were identified, evaluated and included. The authors
 4 screened the reference lists and citations of the newly retrieved 10 articles but
 5 found no additional articles. In all, a total of 39 valid articles were synthesized.
 6 This sample was considered adequate considering that MiC is still undeveloped
 7 in most countries. Again, the sample sized compares favorably against the
 8 recently published CEM review using 32 articles (Saieg et al. 2018). Table 1
 9 shows the 39 included publications and their serial numbers, which are
 10 referenced in other sections.

11 ***Thematic content analysis***

12 To facilitate the metadata extraction, the study employed meta-synthesis as the
 13 literature organizing framework. Unlike the traditional meta-analysis which
 14 draws exclusively on quantitative studies, meta-synthesis provides the
 15 framework to integrate quantitative and qualitative findings of studies in a single
 16 SLR (Baker 2016). Following the tenets of meta-synthesis, the study specified
 17 the units of analysis to guide the metadata extraction (Lachal et al. 2017).
 18 Based on the research questions, the researchers extracted the year of
 19 publication, journal of publication, context (country) of the study and the
 20 reported risk factors of each study.

21 **Table 1.** Legend of the serial numbers (SN.) of publications in [Table 3](#)

SN.	Publication	SN.	Publication
1	Dawood (1995a)	21	C.Z. Li et al. (2017)
2	Dawood (1995b)	22	Shahtaheri et al. (2017)
3	Gibb & Neale (1997)	23	M. Li et al. (2017)
4	Blismas et al. (2006)	24	C.Z. Li, Zhong, et al. (2017)
5	Chiang et al. (2006)	25	Jiang et al. (2017)
6	Polat (2008)	26	Jiang et al. (2018)
7	Hassim et al. (2008)	27	Zhang et al. (2018)
8	Hassim et al. (2009)	28	Gan et al. (2018)
9	Arif & Egbu (2010)	29	Han & Wang (2018)
10	Kim et al. (2011)	30	Ji et al. (2018)
11	Kim et al. (2012)	31	Li et al. (2018)
12	Li et al. (2013)	32	Li, Xu, et al. (2018)
13	Zhang et al. (2014)	33	Hwang et al. (2018)
14	Mao et al. (2014)	34	Hsu et al. (2018)
15	Zhai et al. (2014)	35	Wang et al. (2018a)

16	Rahman (2014)	36	Wang et al. (2018b)
17	Luo et al. (2015)	37	Gan, Chang, & Wen (2018)
18	Li et al. (2016)	38	Luo et al. (2019)
19	Hong et al. (2017)	39	Wu et al. (2019)
20	Lee & Kim (2017)		

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These were organized into a summary table, referred to as a thematic content matrix augmented with units of analyses (Webster & Watson 2002). The risk factors in each study were organized and integrated based on the thematic content analysis. According to Finfgeld-Connett (2014), thematic content analysis provides a structured approach of identifying and organizing emerging trends in text-mining based on a large volume of literature. The thematic content analysis facilitated the harmonization and marriage of semantic differences in the way the risk factors were worded in the different studies. This approach has been used in previous CEM reviews (e.g. Osei-Kyei & Chan 2015; Newaz et al. 2018).

Review findings and discussions

Annual publications trend on the risk of MiC

The articles (39) included in the review spanned from 1995 to 2019 inclusive. As such, past and recent evidence have been synthesized. Figure 3 shows the annual distribution of the selected papers within the 24-year period. It is observed that no article was published in 1996, and from 1998 to 2007. Indeed, an average of 1 paper on the risk of MiC was published yearly between 1995 and 2013. This suggests that minimal attention was given to the risks of MiC within this period. In 2014, a higher number of 4 articles were published on the risk of MiC and the average declined to 1 between 2015 and 2016. However, the number of publications increased significantly between 2017 and 2019. This highlights that risks of MiC is gaining rising attention among practitioners, researchers and stakeholders. The significant increase within the last decade is expected because of the renewed commitment in the promotion of MiC (Li et al. 2014; Hosseini et al. 2018). The trend suggests that increasing effort is advanced to gain an understanding of the risks associated with MiC and thus, reinforcing the relevance and need for this paper.

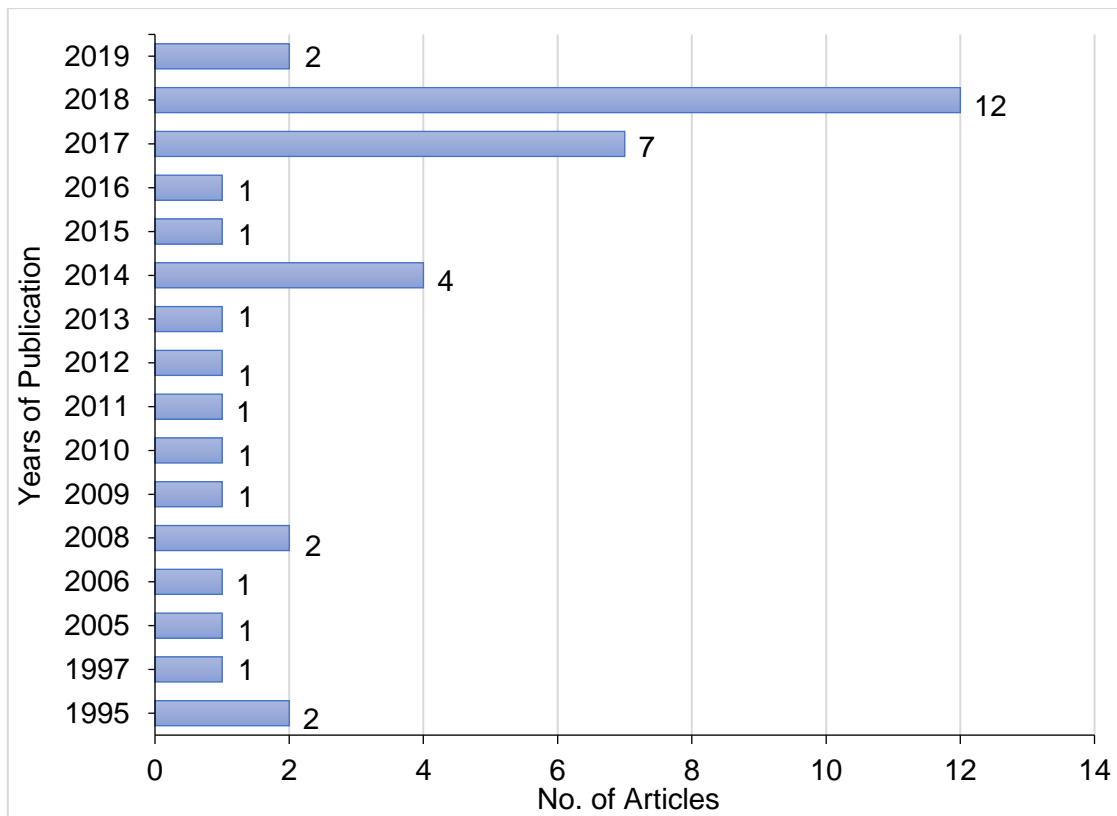


Figure 3. Annual distribution of selected articles from 1995 to 2019

Contribution of Journals in MiC risk studies

It is useful to highlight the journal distributions of the articles included in the study since it depicts the quality of the studies included in the review. Table 2 shows the frequency distribution of the studies across 20 different peer-reviewed journals. It can be observed that the majority of these journals constitute some of the top-tier construction engineering and management journals. This suggests that diverse high-quality articles were included in the review.

Table 2. Distribution of selected articles according to journals

Research Outlet	Number of Articles
Journal of Cleaner Production	13
Automation in Construction	3
Journal of Management in Engineering	3
Construction Management and Economics	2
Engineering, Construction and Architectural Management	2
Habitat International	2
Journal of Architectural Engineering	1

American Journal of Applied Sciences	1
Applied Ergonomics	1
Applied Sciences (Switzerland)	1
Architectural Engineering and Design Management	1
Building and Environment	1
Buildings	1
Canadian Journal of Civil Engineering	1
Ergonomics	1
European Journal of Social Sciences	1
Journal of Civil Engineering and Management	1
Journal of Construction Engineering and Management	1
KSCE Journal of Civil Engineering	1
Sustainability (Switzerland)	1

1 Out of the 20 journals, it is found that 6 of them contributed at least 2 articles on
2 the risk of MiC within the 24-year period. They include Journal of Cleaner
3 Production (33%), Automation in Construction (8%), Journal of Management in
4 Engineering (8%), Construction Management and Economics (5%),
5 Engineering, Construction and Architectural Management (5%), and Habitat
6 International (5%). These journals contributed 25 (64%) of the sample size of
7 the study and constitute some of the high-ranked CEM journals (Li et al. 2014;
8 Osei-Kyei & Chan 2015; Hosseini et al. 2018). The superior contribution of the
9 Journal of Cleaner Production (JCLP) is justifiable because MiC is considered a
10 cleaner construction approach (Quale et al. 2012; Mao et al. 2013; Hwang et al.
11 2018) and thus, JCLP may be considered an appropriate research outlet for
12 MiC studies. The remainder of the 14 journals contributed 1 article each and
13 collectively contributed 14 (36%) of the actual sample of articles in the study.

14 ***Geospatial distribution of research articles on the risk of MiC***

15 It is also useful to highlight the origin of the articles included in the study. Figure
16 4 shows the geospatial distribution of the selected articles in the study. The
17 studies were conducted in four continents comprising Australia (e.g. Australia),
18 Asia (e.g. China, Singapore, Hong Kong), Europe (e.g. UK) and North America
19 (e.g. USA, Canada). There were no articles from Africa and South America. As
20 Africa and South America are not advanced in the application of MiC, the
21 absence of articles from these continents make no difference.

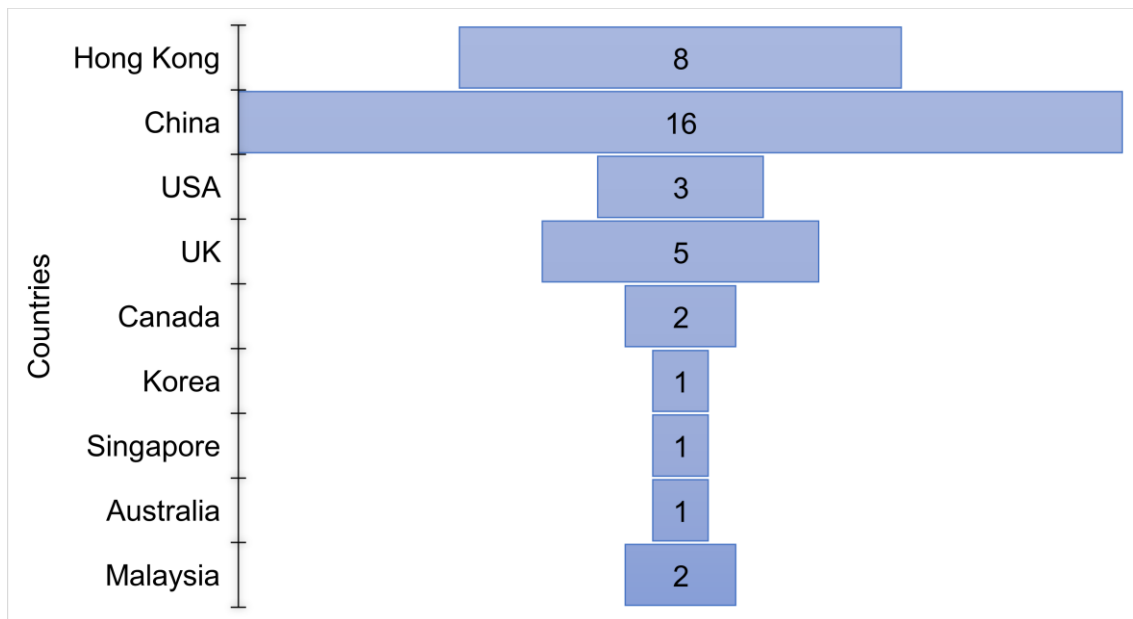


Figure 4. Geographical distribution of selected articles

Indeed, Europe, Asia, North America, and Australia are the giant continents in OSC and MiC and thus, the inclusion of articles of from all these continents highlight the quality and representativeness of the included studies. Figure 4 also shows that articles from both developing (e.g. Malaysia, China) and developed economies (e.g. Canada, USA, etc.) have been included in the study. Thus, the results will reflect the shreds of evidence in both developing and developed countries. Out of 9 countries, China (16), Hong Kong (8), UK (5), and USA (3) contributed the greatest number of articles on risks of MiC. Korea, Singapore, and Australia each contributed the least number (1) of articles. However, the top 4 most contributing countries have developed a clear vision and plans for OSC and MiC (Chiang et al. 2006; Jaillon et al. 2009; Pan & Goodier 2012). As such, the evidence synthesized in this review constitute the diverse findings from countries with both advanced and less advanced levels of MiC adoption.

Critical risk factors in the application of MiC

Risk factors in this paper refer to events, characteristics, and processes that may derail and compromise the quality, schedule, budgetary and safety objectives of MiC projects. Critical risk factors (CRFs) are the risk factors that must be prioritized as they constitute the greatest threats to the achievement of MiC project objectives (Project Management Institute 2017).

1 **Table 3.** Critical risk factors in the application of MiC

Critical risk factor (CRF)	Sources	Freq.	Rank
Stakeholder fragmentation and management complexity	[6,15,18,21,24,25,30-33,36,38]	12	1
Higher initial capital cost	[9,13-16,18,19,25-27,33]	11	2
Poor supply chain integration and disturbances	[13,15,18,26,31,32,34,35,38]	9	3
Delays in delivery of modular components to site	[18,21,24,26,31,32,34-36]	9	3
Poor government support and regulations	[12-16,25,28-29]	8	5
Lack of MiC codes and standards	[13,15,17,23,25,28-29]	7	6
Defective design and change order	[8,12,18,20,27,39]	6	7
Supply chain information gap and inconsistency	[18,21,24,31,32,38]	6	7
Inefficient scheduling	[1,2,34-35,38]	6	7
Limited MiC expertise and experience	[20,25,28,29,36,39]	6	7
Shortage of modular components	[4,8,12,34,35]	5	11
Complex interfacing between systems	[9,16,17,20,22]	5	11
Weather disruptions	[3,12,34-36]	5	11
Transportation restrictions (size & weight)	[6,15,33,34]	4	14
Inexperience of contractors in MiC	[6-9,39]	4	14
Skilled labour requirement	[13,15,16]	4	14
Modular installation errors and complex rectification	[18,20,31,32]	4	14
Poor cooperation and communication among project participants	[9,25,30,38]	4	14
Modular design complexity	[7,33,39]	3	19
Unsupportive planning and building regulations	[8,12,33]	3	19
Limited capacity of modular manufacturers/suppliers	[4,26,37]	3	19
Manual handling of heavy modular components	[10,11,22]	3	19
Absence of standard modular components	[13,28,37]	3	19
Unable to freeze design and specification early	[4,9]	2	24
Higher prices of modular components	[5,23]	2	24
Diseconomies of scale and longer break-even period	[9,17]	2	24
Modular production system failure	[12,20]	2	24
Lack of best management practices	[17,33]	2	24
Inaccurate cost estimation	[20,23]	2	24
Geometric and dimensional intolerances	[22,30]	2	24

1 As such, the CRFs may be considered as the direct opposite of critical
2 success factors (CSFs). Identification of CRFs require quantitative assessments
3 and priority ranking but since this study is a critical synthesis of empirical
4 studies, CRFs constitute the most reported risks factors in the application of
5 MiC. CRFs differ across projects and countries but identifying the most reported
6 risk factors will offer useful information in risk planning and prioritization,
7 especially in countries or projects where bespoke studies are not feasible or
8 stakeholders are not experienced in MiC. [Table 3](#) shows the most reported risk
9 factors in the application of MiC. Of a preliminary 73 risk factors, these 30 CRFs
10 constitute the most important risk factors as they have been reported in at least
11 two (2) empirical studies. Owing to the space constraints, the top ten (10) CRFs
12 are discussed below.

13

14 *Stakeholder fragmentation and management complexity*

15 Following the fragmentation of the segments of the MiC supply chain, the
16 associated stakeholders in MiC projects are also fragmented (Luo et al. 2019).
17 The diverse occupational and professional backgrounds of these project
18 participants introduce additional layers of complexity in their management.
19 Unlike the TCC where the diverse professionals collectively deliver and transfer
20 the risk of a project to a client as a 'service', stakeholders in MiC are
21 aggregated into a single 'market' responsible for continuous delivery of the
22 project (s) (Richard 2006). Since the developer wholly initiates and finances
23 projects in the TCC, the participating professionals virtually do not have risk
24 beyond the period of engagement of their services. However, these
25 professionals within the MiC market are continuously engaged throughout the
26 project delivery process and as such, share the risk throughout the project. As
27 each or groups of the stakeholders have their differing goals and value systems
28 within the MiC supply chain, effective management of conflicting interests is a
29 *sine qua non* for the success of MiC projects (Mok et al. 2015).

30 The fragmentation of the stakeholders and their management complexity
31 has been reported in twelve (12) articles, highlighting it as the most CRF in the
32 application of MiC. Particularly, the coordination and effective management of
33 the project participants require effective communication and information sharing

1 (Li et al. 2016). Stakeholders such as clients, designers, main contractors,
2 transporters, and assembly subcontractors have multilevel interdependences
3 during the modular design, fabrication, transportation, storage, buffer and onsite
4 modular assembly process (Li et al. 2016; C.Z. Li, Zhong, et al. 2017; Luo et al.
5 2019). For instance, design information needs to be shared between designers
6 (architects or engineers) and manufacturers to ensure that the produced
7 modules are strictly consistent with the design specification since
8 inconsistencies may render the modular components useless in an MiC project
9 (C.Z. Li, Shen, et al. 2017; Li, Xu, et al. 2018). There is also the need for early
10 integration of the design and construction team to prevent 'over-the-wall'
11 syndrome where the construction team is made to interpret the working
12 drawings produced by the design team to which they were not privy. The design
13 and logistics teams need to work closely with the highway team to ensure that
14 modular sizes and weights are consistent with the transport regulations.
15 Certainly, this engenders complexity in the management of stakeholders in MiC
16 projects. Highlighting the increased network of stakeholders, Luo et al. (2019)
17 reported that 'poor planning of resources and schedule', 'poor control of working
18 flows', and 'poor information sharing between stakeholders' could increase the
19 negative impact of the complex stakeholder composition on the performance of
20 MiC projects. Typically, poor coordination and management of the diverse
21 interests and value systems of the professional in MiC projects may result in
22 schedule delays, conflicts and additional costs (Li, Hong, et al. 2018).

23

24 *Higher initial capital cost*

25 MiC is proven to be cost-effective and offers lifecycle project cost savings (Pan
26 & Sidwell 2011). However, depending on the level of adoption in a country, the
27 implementation of MiC is associated with higher initial capital cost. This factor
28 occurred in 11 studies and is ranked the second (2nd) most critical risk factor.
29 Typically, the application of MiC demands the purchase of additional land
30 acquisition for the modular manufacturing plant, molds, equipment, casting
31 beds, specialized factory labor, and warehouse or temporary modular storage
32 space (Zhai et al. 2014; Zhang et al. 2014; Hong et al. 2017). As these
33 constitute fixed cost, the average cost reduces with increasing output. However,

1 the higher initial and capital costs constitute detrimental recipes for large
2 spectra of risk. Particularly, the adumbrated cost elements are not borne by one
3 party but shared among stakeholders within the MiC value chain. For instance,
4 the limited demand for modular components prevents the early enjoy of
5 economies of scale by modular producers and suppliers. Owing to the higher
6 prices of modular components due to the diseconomies of scale in some
7 countries, it takes a longer time for modular producers to break-even (Richard
8 2006). Also, as there are currently no fortified best management and
9 implementation practices in MiC projects, developers stand the risk of delivering
10 low-quality projects, which have detrimental implications on their investment. In
11 the context of the limited market for MiC projects in some developing countries
12 (e.g. China, Malaysia), there are reported difficulty in obtaining returns on the
13 colossal initial capital tied to the MiC projects (Luo et al. 2015). Essentially, the
14 longer pay-back period associated with MiC projects in some countries
15 increases the opportunity cost and risks of the higher capital investment.

16

17 *Poor supply chain integration and disturbances*

18 Poor supply chain integration and disturbances have been reported in nice (9)
19 articles and is ranked 3rd among the CRFs in the application of MiC. The supply
20 chain of MiC consists of a complex and longer value chain comprising
21 tendering, design, engineering, manufacturing, transportation, storage and
22 assembly of modular components which require the integration and
23 coordination of multiple parties such as the client, main contractor, designer,
24 manufacturer, transporter, and assembly subcontractors. As the supply chain
25 constitute linked segments (Li et al. 2016; Hsu et al. 2018), a higher degree of
26 stability and coordination is required to facilitate the free flow of information,
27 materials, services, and funds among project participants (Luo et al. 2019).
28 However, the integration of the MiC supply chain linked segments are
29 complicated, and as such, characterized by disturbances which could derail the
30 budget and schedule performance of MiC projects (Wang et al. 2018a). The
31 MiC supply chain is considered complex owing to the large spectrum of project
32 participants with their unique goals and value systems; fragmentation and
33 discontinuity of the interdependent segments within the value chain; lengthier

1 chain due to both factory & onsite construction activities; complicated defects or
2 error rectification and rework; and strict requirement for geometric and
3 dimensional tolerances (Koskela 2003; Shahtaheri et al. 2017; Luo et al. 2019).

4 Owing to the poor integration and management of the linked segments of
5 the MiC supply chain, disturbances have an adverse implication on the reliability
6 of the supply chain. For example, delays in the delivery of modular components
7 to the construction site could generate schedule delays and additional cost of
8 labor and the hired equipment (Li, Hong, et al. 2018). Mobile and tower crane
9 breakdown and a malfunction could halt the installation process and result in
10 schedule delays (Li, Xu, et al. 2018). Besides, weather disruptions such as wind
11 could compromise the use of cranes on site and may result in significant loss of
12 installation time (Gibb & Neale 1997). Essentially, disturbances are inevitable
13 and abound in the MiC supply chain. The supply chain disruptions and
14 disturbances are critical risk events because they are triggered by latent factors
15 which cannot be precisely anticipated, and their occurrence demand adjustment
16 to original schedule and production plans which may hatch 'operation chaos',
17 'prolonged durations', and 'increased supply chain cost' (Wang et al. 2018a). As
18 multiple disturbances can occur contemporaneously, effective supply chain
19 disturbance management is required to minimize their impact on project
20 objectives. This highlight the need for a resilient and flexible MiC supply chain to
21 cope with these disturbances (Hsu et al. 2018; Wang et al. 2018a).

22 23 *Delays in delivery of modular components to the site*

24 Construction delays are a major plaque in projects management in the global
25 construction industry (Egan 1998). Schedule delays occur when it takes a
26 longer period to complete a project than the initially agreed contractual time
27 (Yang & Wei 2010). Relative to the TCC, MiC shortens construction time and
28 reduces delays (Gibb 2001; Blismas et al. 2006; Pan & Goodier 2012).
29 However, there are several events which could trigger delays in the delivery of
30 MiC projects. Prominent among them are delays in the delivery of modular
31 elements to the construction site (Hsu et al. 2018; Li, Xu, et al. 2018). This has
32 been reported in nine (9) studies as a risk factor in the application of MiC and is
33 ranked 3rd in the current study among 30 CRFs (Table 3). Modular delivery may

1 be delayed due to inefficient scheduling and planning, modular production
2 system failure, road traffic congestions, weather disruptions and reproduction of
3 components owing to defect (Gibb & Neale 1997; Li et al. 2013; Hsu et al. 2018;
4 Wang et al. 2018a). The delays in the modular delivery have detrimental
5 implications on the schedule and cost performance of MiC because it generates
6 an increased cost of additional labor working hours, cost of hired equipment and
7 time overrun. These are counterproductive to the cost and time savings benefits
8 of MiC.

9
10 *Poor government support and regulations*

11 Government constitutes the biggest construction client in most countries.
12 Government regulations and support are required in the implementation of
13 innovative technology such as MiC. Lack of government support and
14 regulations have been highlighted in eight (8) studies as a risk factor in the
15 application of MiC and is ranked 5th among the 30 CRFs in this study. Owing to
16 the fragmented nature of the construction industry, conservative consumption
17 habits of stakeholders and the resistance to innovation (Blismas & Wakefield
18 2009; Jiang et al. 2018), the role of government in the implementation of MiC is
19 immense. This is evident in many countries. For instance, the Hong Kong
20 government grants gross floor area concessions to private developers who
21 implement MiC in the projects (Tam et al. 2015). The Chinese government has
22 a clear vision for the adoption and implementation of MiC within the National
23 New Urbanization Plan 2014-2020 (Jiang et al. 2017). The Malaysian
24 Construction Industry Development Board (CIDB) implemented the 2003-2010
25 and 2011-2015 MiC roadmaps to encourage the adoption of the technology
26 (Kamar et al. 2014). Similar government initiatives have been implemented in
27 Canada, Singapore, Australia, and the UK to promote the application of MiC
28 (Gibb 2001; Blismas & Wakefield 2009; Hwang et al. 2018). The absence of
29 these supports and regulations constitute sources of significant risk in the
30 application of MiC as there are reported difficulties in obtaining planning permits
31 for MiC and lower market demand for MiC projects (Mao et al. 2014; Luo et al.
32 2015; Gan, Chang, Zuo, et al. 2018). Again, in the absence of incentives and

1 subsidies, investment in MiC is found to be costly in some countries (Dawood
2 1995b; M. Li et al. 2017).

3 4 *Lack of MiC codes and standards*

5 Buildings and construction projects have the greatest ecological footprint on the
6 earth and as such, poor design, construction and usage have adverse
7 implications on the welfare, satisfaction, safety and carbon emissions
8 (Intergovernmental Panel on Climate Change 2007). Building codes and
9 standards are the regulatory frameworks that ensure that buildings are
10 designed and constructed to meet requirements such as indoor environmental
11 quality, energy consumption, structural integrity, durability, sustainability,
12 comfort, and zoning regulations. Owing to the engineering differences between
13 the TCC and MiC, the design codes and standards of the former are not
14 applicable to the latter. As MiC is still fledgling in some countries, lack of design
15 codes and standards have been reported in seven (7) studies as a critical risk
16 factor in the application of MiC. Considering that MiC involves huge capital
17 investment, applying the approach in projects without clear and adequate
18 regulatory guidance may result in a financial loss (Luo et al. 2015).

19 20 *Defective design and change order*

21 Defective design denotes a deficiency in modular design, materials,
22 workmanship, production, and assembly which have detrimental implications on
23 building components, mechanical systems and structural integrity of a project
24 whereas change order denotes significant changes to the original design and
25 scope of a project. Defective design and change orders have been reported in
26 six (6) studies as a risk factor in the application of MiC and is ranked 7th among
27 the 30 CRFs. In MiC projects, there is virtually zero tolerance for defective
28 design since the production schedule becomes fixed once initiated (Hsu et al.
29 2018; Wang et al. 2018b; Wang et al. 2018a). Defects in the design mean that
30 there will be wide geometric and dimensional variabilities between the
31 manufacturing tolerances and assembly tolerances (Shahtaheri et al. 2017).
32 Such variabilities may result in construction defects which require prohibitive
33 cost rectification and reworks. The reworks will also require redesign,

1 reproduction, transportation, and assembly of the additional modules to right the
2 wrongs in the assembly process. Apparently, the rectification of the errors and
3 the accompanying reworks constitute huge cost and recipes for MiC project
4 delays (Li et al. 2013; Lee & Kim 2017). Also, changes in project scope are
5 difficult to implement in MiC because there is decreased flexibility for late design
6 changes and poor cooperation between multi-interfaces (Tam et al. 2007;
7 Rahman 2014; Hwang et al. 2018). Essentially, defective design and change
8 orders constitute significant risks to the cost, quality, schedule and structural
9 integrity of MiC.

10 11 *Supply chain information gap and inconsistency*

12 As noted earlier, the effective integration of the MiC supply chain and
13 associated stakeholders require adequate communication and information
14 sharing (C.Z. Li, Shen, et al. 2017; C.Z. Li, Zhong, et al. 2017; Li, Xu, et al.
15 2018). Supply chain information gap and inconsistency was ranked 7th out of
16 the 30 CRFs. Owing to the interdependence of the segments of the MiC supply
17 chain, consistency of information is crucial for smooth delivery of the projects.
18 Poor information sharing within the chain may result in significant delays in MiC
19 projects. In Hong Kong, Li, Xu, et al. (2018) found that “inefficient design data
20 transition”, “design information gap between designer and manufacturer”,
21 “logistics information inconsistency”, and “low information interoperability
22 between different enterprise resource planning systems” resulted in between
23 200 and 300min delays in the six-day cycle assembly of residential MiC
24 projects. Considering the shorter schedules and the higher hourly rate of the
25 hired assembly equipment, this loss of time constitutes a significant cost.

26 27 *Inefficient scheduling*

28 Modular manufacturing scheduling constitutes a crucial parameter in the
29 application of MiC. Inefficient scheduling has been noted in six (6) studies as a
30 critical risk factor in the application of MiC. Unlike the TCC, scheduling in the
31 precast construction industry is made-to-order (Dawood 1995b). As a result, the
32 modular manufacturing process conforms to the engineer-to-order enterprise
33 resource planning. This demands that the quantity of each manufactured

1 modular component produced precisely matches its optimal quantity demanded
2 in the MiC project and thus, the inventory must return to zero at the end of the
3 project (Hsu et al. 2018). Since the modules are designed to meet the
4 specifications and design of a single project, shortages cannot be supported
5 using modules from other manufacturers, unless they are designed using the
6 exact same specification. This highlights the host of uncertainties and risks
7 associated with inefficient scheduling. Indeed, the scheduling must consider
8 demand variations, operational uncertainties such as 'process-waiting time on
9 the flow of work', processing time uncertainty and resources constraints (Wang
10 et al. 2018a; Wang et al. 2018b). Dawood (1995b) indicated that job shop
11 scheduling of modular plant must consider arrival patterns, number of
12 machines, work sequence and continuous performance evaluation. All these
13 events come along with uncertainties which may increase the cost of inefficient
14 scheduling.

15

16 *Limited MiC expertise and experience*

17 As an innovative technology, special skills and expertise are required to
18 enhance the success of applying MiC. The immature nature of MiC in some
19 countries, especially developing countries leave the approach to the mercy of
20 inexperienced professionals (Jiang et al. 2018). Limited expertise and
21 experience in the application of MiC have been noted as a risk factor in six (6)
22 studies. This is crucial because the level of expertise and experience have
23 implications on the quality and performance of MiC projects. For instance,
24 based on experience, developers could optimize some processes to create
25 more value for money. Adequate experience may ensure safer investment in
26 the form of a higher quality of the projects and fewer defects/reworks. Pan &
27 Sidwell (2011) highlighted the positive effect of experience and expertise on
28 cost savings in MiC projects. As such, the expertise and experience of
29 professional must be given due consideration in the application of MiC.

30

31 **Conclusions and implications**

32 The application of MiC is associated with lifecycle cost savings, shortened
33 construction time, reduced construction waste, improved adaptability, reduced

1 carbon emissions and simplification of the construction process. However, the
2 unique design, engineering, supply chain, stakeholder composition and
3 management requirements of MiC engender wider spectra of risks and
4 uncertainties which could compromise the adumbrated benefits of MiC. In
5 response, empirical studies have examined the various risk associated with MiC
6 in different countries. As most of the studies focused on different risk
7 components of MiC, there is the need to synthesize the empirical research
8 findings to generate a research framework of the critical risk factors (CRFs)
9 associated with MiC. This paper conducted a systematic review of 39 empirical
10 studies on the risks of MiC.

11 The analysis showed that risks factors of MiC are gaining increasing
12 attention in the CEM research domain, especially within the last decade with
13 about 12 publications recorded in 2018. Out of the 20 journals, Journal of
14 Cleaner Production (33%), Automation in Construction (8%), Journal of
15 Management in Engineering (8%), Construction Management and Economics
16 (5%), Engineering, Construction and Architectural Management (5%), and
17 Habitat International (5%) contributed the most publications with each
18 contributing at least 2 articles on the risks of MiC. The superior contribution of
19 the Journal of Cleaner Production (13) may be due to the cleaner nature of MiC.
20 Out of 9 countries, China (16), Hong Kong (8), UK (5), and USA (3) contributed
21 the greatest number of articles on the risks of MiC. However, the 9 countries are
22 in four continents comprising Europe, North America, Australia, and Asia. These
23 continents are noted for their advanced levels and clear vision in the adoption of
24 MiC which highlights the quality and representatives of included studies. The
25 literature synthesis resulted in the extraction of 73 risk factors, of which 30 were
26 considered CRFs as they were reported in at least two studies.

27 Of the 30 CRFs, stakeholder fragmentation and management complexity;
28 higher initial capital cost; poor supply chain integration and disturbances; delays
29 in delivery of modular components to site; poor government support and
30 regulations; lack of MiC codes and standards; defective design and change
31 order; supply chain information gap and inconsistency; inefficient scheduling;
32 and limited MiC expertise and experience were the top 10 CRFs in the
33 application of MiC. Although the study is an SLR, the findings have substantial

1 implications for practice and future studies. Firstly, the CRFs identified may be
2 useful to countries which are yet to adopt MiC and may be used to guide MiC
3 project risks planning. Secondly, the findings may broaden the understanding of
4 offsite construction researchers and practitioners of the CRFs in the application
5 of MiC. Thirdly, the identified CRFs contribute to the theoretical checklist of
6 risks factors associated with OSC techniques. Finally, the identified CRFs may
7 be investigated and prioritized in other countries prior to the application of MiC
8 and thus, may reduce the impact of the risk factors on project objectives.
9 Despite the relevance of the study, the following limitations are worth
10 highlighting. First, the study used the number of occurrences in studies to
11 determine the criticality of the risk factors which is not effective enough. As
12 such, a quantitative assessment is required in future studies. Second, albeit
13 adequate, the sample of articles is small, and the review should be updated in
14 subsequent years to capture new findings on the risks factors as MiC mature
15 and gain wider market expansion in many countries. Finally, no mitigation
16 strategies were identified for the CRFs and thus, future studies may investigate
17 management strategies and their effectiveness in addressing the CRFs.

18

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