

27 we discuss the impact of the MAR system on rebar-inspection tasks from both cognitive and
28 safety perspectives.

29 **Keywords:** Mobile augmented reality, cognitive behavior and performance, cognitive load,
30 situational awareness, rebar inspection

31

32 INTRODUCTION

33 Augmented reality (AR) is a technology for enhancing the real world by superimposing
34 computer-generated information such as computer graphics, text, or sound onto real-world
35 scenes (Kalawsky et al., 2000). Architecture, engineering and construction (AEC) industry
36 stakeholders are embracing its potential applications at various project stages, including
37 visualization during the design stage (Alsafouri and Ayer, 2019); safety
38 management/inspection during construction (Heinzel et al., 2017; Olsen et al., 2019); and
39 information access (Irizarry et al., 2013) and evaluation for maintenance (Ammari and
40 Hammad, 2014) during the facility-management stage (Rankohi and Waugh, 2013). One
41 prominent benefit of using AR at construction sites is that it enables construction stakeholders
42 to review construction drawings at full, i.e., 1:1 scale, and thus identify errors that might not
43 otherwise be spotted (Agarwal, 2016). For example, installation of a structural steel column
44 requires not only the placement of its base in a specific location, but also a critical 3D
45 assessment of its vertical alignment. Thus, AR can help prevent steel-column installation errors
46 and save inspection time, since each object in its superimposed model is uniquely referenced
47 to a unified system of coordinates, eliminating the possibility of errors accumulating across
48 different sets of reference materials drawn at multiple scales (Dunston, 2009). Also, by
49 marrying spatial data to real-world physical objects and locations, AR supports construction
50 tasks such as a layout task, the process whereby relevant points in a construction space are
51 earmarked for future work, by strongly leveraging its users' spatial cognition and memory
52 (Chalhoub et al., 2019). As such, AR assistance for cognitive-based construction tasks such as

53 assembly work (Lei et al., 2013), point layout (Chalhoub et al., 2019) and inspection (Zhou et
54 al., 2017) could reasonably be expected to reduce both mental workload and task-completion
55 time.

56 While various types of AR devices and systems have been developed, mobile AR
57 (MAR) systems are increasingly prominent, as they allow AR to be moved from the laboratory
58 onto actual construction sites (Izkara et al., 2007). MAR can be divided into two main
59 categories – handheld devices such as tablets, and wearable devices like smart glasses and head-
60 mounted displays (HMDs) – both of which afford their users high mobility and
61 anytime/anywhere management of spatially registered information. Some previous AEC-
62 focused research on AR has looked at how to apply it to and through mobile devices, such as
63 for registration of virtual objects, real-time tracking, and calibration (Bae et al., 2013; Kopsida
64 and Brilakis, 2016; Kwon et al., 2014). Unsurprisingly perhaps, the usefulness and technical
65 advancement of MAR have taken center stage in such research, which in most cases has ignored
66 that the AR environment could create perceptual issues, including but not limited to field-of-
67 view, registration, and depth-perception errors (Dey et al., 2018). These issues, in turn, could
68 severely affect users' cognition, performance, and comprehension of augmented content
69 (Kruijff et al., 2010). In addition, the reference frame of AR information is critical to the
70 cognitive functioning needed to understand one's surroundings when using MAR (Li and Duh,
71 2013). Nevertheless, previous studies' proposed MAR designs have not given due
72 consideration to these issues, and no specific MAR design guidelines exist (Li and Duh, 2013).
73 These absences necessitated the current investigation of how cognitive factors and
74 corresponding task and safety performance could be affected by MAR environments.

75 In this regard, we aim to understand the effects of two distinct types of MAR (i.e.,
76 handheld and head-mounted systems) on construction professionals' cognitive load (CL), task
77 performance (TP), and situational awareness (SA), relative both to each other and to paper-
78 based techniques. To achieve this research objective, we conducted experimental studies of a

79 rebar-inspection task that is not only information-intensive, but also cognitively demanding, at
80 construction sites. Specifically, our three participant groups were given the task of inspecting
81 rebar for a concrete slab using MAR on a tablet, MAR on Microsoft HoloLens, and traditional
82 drawings. TP was measured using task-completion time and error-identification rate; CL was
83 measured using the National Aeronautics and Space Administration's Task Load Index
84 (NASA-TLX); (Hart, 2006) in a laboratory setting; and SA was measured using the Situation
85 Awareness Rating Technique (SART); (Taylor, 1990) and by simulating a construction site-
86 like environment in a laboratory. Based on the result, we discussed participants' TP, CL, and
87 SA of the surrounding environment in traditional drawings and MAR-assisted rebar inspection.
88

89 **LITERATURE REVIEW**

90 *Application of Mobile Augmented Reality in Construction*

91 MAR's known and potential capabilities are attracting AEC industry stakeholders to
92 embrace its use during various stages of their projects. Wang (2007) used ARTag tracking
93 markers and ARToolKit software to plan construction worksites through AR, and highlighted
94 that traditional 2D paper media were less effective than MAR when it came to understanding
95 both spatial constraints and resource-allocation strategies. Woodward and Hakkarainen (2011)
96 proposed a MAR for construction-site visualization and interaction with complex 4D building-
97 information models, and Kim et al. (2013), construction job-site defects monitoring using MAR
98 and computer vision-based algorithms. Kwon et al. (2014) used a MAR with ARToolkit to
99 automatically detect dimensional errors and omissions on the worksite and found it easier to
100 use for this purpose than the manual-based defect management process. Kopsida and Brilakis
101 (2016) used a markerless building information modeling (BIM) registration method for MAR-
102 based inspection and reported that it reduced inspection time by providing the inspector with
103 instantaneous access to the information stored in the BIM. Zaher et al. (2018) developed two
104 MAR applications that allow their users to update the progress of construction-site activities,

105 which can be used through implementing a 4D ‘as-planned’ phased model integrated with an
106 augmented video showing real or planned progress. Alsafouri and Ayer (2019) investigated the
107 feasibility of wearable and handheld MAR systems for industry practitioners in design and
108 constructability-review sessions, and found that both allowed their users to ‘walk through’ and
109 interact with virtual environments, facilitating their decision-making, problem-solving, and
110 creation of design alternatives. Olsen et al. (2019) used MAR through wearable Microsoft
111 HoloLens device for inspecting missing or misaligned embeds, sleeves and penetrations in
112 concrete and masonry construction, and found that HoloLens speeded up the locating of the
113 embeds, which are hard to represent in 2D drawings. Lastly, Lamsal and Kunichika (2019)
114 developed an AR system specifically for adaption to MAR via iPads and other tablet computers
115 using Vuforia and AR markers, and tested it on the rebar construction phase of a 13-story steel
116 building in Japan, reporting its strong potential to increase productivity.

117 As the above discussion suggests, the MAR systems developed to date have been very
118 diverse, with features including touchscreens providing virtual keyboards and onscreen buttons,
119 integrated cameras, wireless connectivity, global positioning system capabilities, and
120 computer-generated data displays (Alsafouri and Ayer, 2019). Yet, while all the studies cited
121 above have endorsed the use of MAR applications for at least one construction task, little
122 research has focused on MAR’s impacts on AEC-industry users’ perception and/or cognitive
123 behavior, or how such impacts may be linked to AEC task performance. The present study is
124 intended to fill those research gaps.

125

126 *Potential Impact of Mobile Augmented Reality on Cognitive Behavior and Corresponding Task* 127 *and Safety Performance*

128 Human cognitive-behavioral research focuses on understanding how mind, brain, and
129 body interact, through observation of human cognitive behavior such as CL, SA, perceptual
130 processing, and information processing (Curtin and Ayaz, 2017). While a number of definitions

131 of CL exist, this study adopts Brunken et al.'s (2003) view that it comprises the amount of
132 mental effort one expends during information processing. According to Doswell and Skinner's
133 (2014) CL theory, human working memory can only simultaneously handle an average of seven
134 (plus or minus two) disconnected items; and thus, cognitive overload tends to occur when
135 human working memory is forced to process larger amounts of information quickly. As such,
136 the amount of information that needs to be handled can significantly affect a person's task
137 performance. From a cognitive perspective, all the major tasks in the AEC industry involve
138 information-intensive processes, so under such conditions, MAR interfaces could overload the
139 user with information, such that important cues from their actual environments could be missed.
140 Previous studies on MAR systems to support surgical procedures (Doswell and Skinner, 2014)
141 and procedural tasks (Baumeister et al., 2017) have reported that the use of MAR systems in
142 the complex environment could lead to increase cognitive burden. In addition, Li and Duh
143 (2013)'s study raised the cognitive issues based on the findings of existing literature and
144 explained that an excessive amount of information, its representation, placement, and view
145 combination visualization techniques of MAR assisted system such as zooming and panning to
146 understand the meaning of detailed information could impact the user's cognitive functioning.
147 Considering that the nature of construction sites is dynamic and complex, it is more expected
148 that an excessive amount of information and its placement in the MAR assisted system could
149 increase the visual-processing and information interpretation issues and have negative impacts
150 on construction workers CL, TP, and SA.

151 In general terms, SA consists of being aware of what is happening around you. More
152 specifically, Endsley (1988a, p. 97) defined it as "the perception of the elements in the
153 environment within a volume of time and space, the comprehension of their meaning and the
154 projection of their status in the near future." MAR has a strong inherent potential to enhance
155 visual perception via superimposition of information and thus has been argued to enhance
156 overall SA (Lukosch et al., 2015). However, in most cases, AR environments have been found

157 to cause perceptual issues during the visual processing and interpretation of information,
158 affecting field of view, registration, depth perception, and so on, which in turn negatively
159 impact the user's cognition, performance, and comprehension of augmented content (Kruijff et
160 al., 2010). In addition, various studies (Lindblom and Thorvald, 2014; Lyell et al., 2018; Paas
161 et al., 2004) have looked at the general relationship between cognitive issues and performance
162 (see Fig. 1). Specifically, Paas et al. (2004) and Lindblom and Thorvald (2014) found that too
163 little CL (underload) as well as too much CL (overload) could lead to performance issues. For
164 example, cognitive underload can occur when a user heavily relies so heavily on a system
165 during tasks that he/she may lose interest in them, leading to more task-related errors. But at
166 the other extreme, the amount of information coming from a system can surpass and overwhelm
167 human processing capacity. These insights led Mendel and Pak (2009) to argue that user
168 performance could be increased by reducing CL during information-intensive tasks.

169 In conclusion, prior studies indicate that the amount of information provided to AR
170 system users can influence their performance, and should be carefully considered, with too
171 much and too little information both being problematic. Given that any MAR system can only
172 achieve optimal performance when it provides an appropriate amount of information, it is
173 critically important to gauge users' CL in specific MAR environments, as well as how
174 variations in that CL relate to their performance.

175 Because a construction site is a complex, dynamic environment, failure to address AR
176 users' visual-processing and information-interpretation issues could have serious negative
177 effects on worksite safety (Bhandari et al., 2018). However, previous proposals for MAR
178 systems for use in AEC have not fully considered these issues, and there are no specific design
179 guidelines that take account of how MAR environments may affect CL, TP and SA (Li and
180 Duh, 2013). In-depth understanding of how MAR can affect its users' cognitive behavior and
181 performance would be helpful in the creation of such guidelines, and therefore to the design of
182 safer and more effective MAR systems for AEC use.

183

184 *Cognitive Load, Task Performance, and Situational Awareness Measures*

185 CL is commonly measured using one or more of four broad sets of techniques:
186 subjective, performance, physiological and behavioral (Khawaja et al., 2014). The subjective
187 techniques primarily include gathering data directly from subjects, who rate their own CL on a
188 Likert-type scale. The most reliable subjective CL results have generally been attained using
189 the NASA-TLX (Hart, 2006). The performance-based CL measurement technique, on the other
190 hand, assesses subjects' performance while a task is being carried out: for example, using task-
191 completion time, critical errors, false starts, speed and/or correctness (Paas et al., 2003). The
192 physiological approach, meanwhile, relies on changes in human cognitive functions being
193 reflected physiologically, e.g., through brain activity, eye movement, or heart rate (Joseph,
194 2013). And lastly, behavioral measures can provide nonintrusive, objective, and implicit
195 analyses of individuals' CL, as they are based on data collected during task completion without
196 the participants' prior knowledge. Some commonly used behavioral measures of CL include
197 speech features (e.g., pitch, prosody) and linguistic features (e.g., pauses, patterns of language)
198 (Khawaja et al., 2014). Across all CL measurement techniques, however, the NASA-TLX is
199 one of the easiest to use, least expensive, most reliable, and most sensitive to small variations
200 in workload (Bhandary et al., 2016; Dadi et al., 2014; Hou et al., 2013).

201 Cognitive TP measures are based on the assumption that the mental workload of an
202 individual interacting with a particular system or interface during the performance of a
203 particular task is a good indicator of CL (Lee et al., 2018). Examples of cognitive TP metrics
204 include reaction time to a secondary task, task-completion time, and error rate (Longo, 2018).

205 In their reviews of SA measurement techniques, (Salmon et al., 2006; Salmon et al.,
206 2009) categorized past approaches into five general types, including (1) physiological methods
207 such as eye-tracking and electroencephalograms (EEGs); (2) performance-based methods for
208 example mission success or failure, hazard detection etc; (3) self-rating methods, such as SART

209 (Taylor, 1990), the Crew Awareness Rating Scale (McGuinness and Foy, 2000) or the Mission
210 Awareness Rating Technique (Matthews and Beal, 2002) (4) observer-based rating methods
211 like the Situation Awareness Behavioral Rating Scale (Matthews et al., 2005); and (5) freeze-
212 probe methods, such as SA global-assessment techniques (Endsley, 1988b). Although, there
213 are both advantages and disadvantages of each technique, among these, SART is widely
214 acknowledged as non-intrusive, inexpensive, easy to perform, and simple to analyze (Endsley
215 and Garland, 2000; Endsley et al., 1998; Stanton et al., 2005). Its three key dimensions – i.e.,
216 understanding of the situation, demands on attentional resources, and supply of attentional
217 resources – together provide comprehensive measurement of individuals' SA (Hasanzadeh et
218 al., 2018; Naderpour et al., 2016; Salmon et al., 2009).

219

220 **RESEARCH METHODOLOGY**

221 To achieve this study's research objective, as shown in Fig. 2, the participants we
222 recruited were assigned to one of three rebar-inspection groups: one using paper-based
223 inspection methods, another using tablet-based MAR, and a third, HoloLens-based MAR. Two
224 experiments were performed. Experiment I assessed the respective impacts of the traditional
225 paper medium and each type of MAR on the participants' TP (as measured by completion time
226 and number of errors) and CL as measured by using NASA-TLX (Hart, 2006) in a laboratory
227 environment. Then, Experiment II added a simulated construction site to the laboratory
228 environment and assessed how each of the three inspection modalities affected individuals'
229 awareness of the surrounding environment during inspection tasks, and their overall impact on
230 CL, TP, and SA. The task again consisted of rebar inspection, albeit with a different slab rebar
231 framework to minimize learning effects; and each participant used the same inspection modality
232 that he/she had used in Experiment I. To assess the impact of construction-safety conditions on
233 Experiment II's results, we performed inter-group comparisons of CL and TP, and also

234 measured each participant's SA using SART (Taylor, 1990). The procedures of both
235 experiments are explained below in greater detail.

236

237 *Participants*

238 A sample of 45 Ph.D. students from the Department of Building and Real Estate at the
239 Hong Kong Polytechnic University was recruited for the two experiments. All participants had
240 previously taken multiple classes related to construction project management and had some
241 professional construction-industry experience, and thus were familiar with rebar inspection.
242 They were randomly divided into three groups of 15, each of which would perform its rebar
243 inspections using the same modality (i.e., paper, tablet MAR, or HoloLens MAR) across both
244 experiments. Before experimental sessions, we provided clear and concise instructions to each
245 participant by using organized materials regarding the experimental procedures and provided
246 multiple training sessions on how to use MAR devices for rebar inspection. In addition, to avoid
247 the potential response bias during the post-experiment surveys, we made questions concise and
248 easy to understand, and informed participants that survey data would be strictly used for
249 research purposes only on an anonymous basis.

250 *Task Overview*

251 In both experiments, all participants played the role of a construction inspector tasked with
252 checking for the following eight types of reinforcement errors: (1) spacing between rebars, (2)
253 missing rebars, (3) extra rebars, (4) insufficient rebar cover at the side face, (5) insufficient
254 rebar cover at the bottom face, (6) incorrect number of anchorage bars, (7) insufficient length
255 of anchorage bars, and (8) bars incorrectly tied and supported. In all, 20 errors were
256 intentionally placed in the rebar framework to be inspected, as shown in Fig. 3.

257

258 *Experimental Procedure*

259 During the paper-based inspection session of each experiment, the participants were
260 asked to find rebar errors of each of the eight types given above by comparing the physical
261 rebar framework against a drawing, as shown in Fig. 4 (left), using a tape measure if they
262 wished. The second group of participants performed the same task using a tablet that, when
263 pointed at the physical rebar framework, showed a 3D rebar model superimposed on it, as
264 shown in Fig. 4 (middle). This 3D rebar model had first been drawn in SketchUp and then
265 integrated with SketchUp Viewer, a tablet AR app
266 (<https://www.sketchup.com/products/sketchup-viewer>). The third group of participants
267 performed the same task while wearing Microsoft HoloLens headsets that showed a 3D rebar
268 model superimposed on physical rebar framework, as shown in Fig. 4 (right). This second 3D
269 rebar model was also first drawn in SketchUp, but then integrated with Trimble Connect, a
270 HoloLens-specific AR app (<https://mixedreality.trimble.com/>). Participants in all three groups
271 were instructed to perform the inspection task as fast and accurately as possible, with their
272 respective inspection speeds and numbers of errors both being collected in real-time. NASA-
273 TLX was then used at the end of each experiment to measure their CL.

274 One week after Experiment I, we conducted a very similar experiment, with the same
275 groups using the same inspection modalities, but a different rebar model, and with a more
276 realistic simulation of a construction environment within the laboratory. Specifically, this
277 environment was designed to expose the participants to realistic construction scenarios as a test
278 of their SA: with recorded sounds of construction equipment played at accurate volumes, and
279 a person employed to drive a laden forklift trolley near each participant during his/her
280 inspection task. During this experiment, the same techniques as in Experiment I were used to
281 measure participants' TP and CL, while SART was used at the end of the experiment to measure
282 their SA.

283

284 *Measurements*

285 To measure cognitive load, we used NASA- TLX method that has been widely used for
286 measuring cognitive load (Bhandary et al., 2016; Dadi et al., 2014; Hou et al., 2013). The
287 original NASA- TLX contains six items (mental demand, physical demand, performance,
288 temporal demand, effort, and frustration level). However, physical demand – defined as how
289 much physical activity is required during a task – was not deemed relevant to our research, and
290 so was omitted from the version of NASA-TLX that was used. One of the remaining five items,
291 performance, could have been measured directly; however, as used in the NASA-TLX, it
292 incorporates non-objective factors such as level of satisfaction, self-esteem, and motivation,
293 and we retained it for that reason. Therefore, based on mental demand, performance, temporal
294 demand, effort, and frustration level, participants in each experiment were rated on a scale from
295 1=Low to 5=High, as shown in Table 1.

296 While TP was measured objectively, as a combination of (1) the actual amount of time
297 a participant took to complete his/her assigned inspection task in a given experimental session,
298 and (2) the number of rebar errors that he/she correctly identified during that session.

299 Finally, to measure SA we used the SART method. It is a well-known post-trial
300 subjective rating technique for the assessment of a participant's SA, further details of which are
301 shown in Table 2. SART was completed by our participants at the end of Experiment II using
302 a five-point Likert scale ranging from 1=Low to 5=High. The original SART instrument
303 contains 10 items covering the environment's (1) information quantity, (2) information quality,
304 and (3) the participant's familiarity with it ; (4) the instability (5) the variability of the prevailing
305 situation and (6) complexity.; (7) arousal, (8) concentration, (9) division of attention, and (10)
306 spare mental capacity. However, these 10 items can be grouped into three major dimensions:
307 i.e., understanding of the surrounding situation (U), demand on attentional resources (D), and
308 supply of attentional resources on the surrounding situation (S), where U is the sum of items
309 (1), (2), and (3); D, is the summation of items (4), (5) and (6); and S, is the summation of items
310 (7) through (10). A person's overall SART score can then be calculated as $SA=U-[D-S]$.

311

312 **RESULTS**

313 Before analyzing the data in detail, we first performed a Shapiro-Wilk test, a widely
314 used method of testing data normality in sample sizes smaller than 50 (Ahad et al., 2011; Mishra
315 et al., 2019). The common alpha value for testing normality (i.e., 0.05) was used in conducting
316 this test, and if the p -value produced by the test is lower than the accepted value, then we can
317 conclude that the data are not normally distributed (Darko and Chan, 2018). All the p values
318 produced by the Shapiro-Wilk testing of the present study's data were 0.00, indicating that such
319 data were not normally distributed. Therefore, non-parametric tests – which are considered
320 suitable for non-normally distributed data – were used for the remainder of our analyses. Non-
321 parametric Kruskal-Wallis H can be used to assess statistically significant differences among
322 three or more independently sampled groups (McKight and Najab, 2010), and therefore was
323 chosen for use with both the Experiment I and Experiment II data to identify any statistically
324 significant differences among the paper, tablet and HoloLens users.

325

326 *Experiment I: General Comparison among Inspection Modalities*

327 As the purpose of Experiment I was to assess how traditional paper-based inspection and
328 the two focal types of MAR would affect the participants' CL, the Kruskal-Wallis H test was
329 conducted first, as shown in Fig. 5. Its results indicated that paper-based inspection was the most
330 cognitively demanding of the three modalities, and HoloLens the least, though differences
331 among them were not statistically significant. Then, a detailed comparison was made of the
332 three inspection groups' NASA-TLX data. As Fig. 5, indicates, users of both MAR systems
333 perceived lower CL than the participants using the paper-based inspection method did. Again,
334 however, the mean differences were found to be non-significant ($p>0.05$).

335 Next, the Kruskal-Wallis H test was applied to the Experiment I data on users' average
336 completion times (Fig. 6) and error-identification rates (Table 3). As shown in Fig. 6 which

337 presents a comparison of completion times across the three experimental groups, the paper-
338 based group, at 11.85 minutes, took significantly longer than either of the two MAR-assisted
339 groups ($p<0.05$). However, there was no statistically significant difference between the
340 completion times of the tablet-based and HoloLens-based MAR groups (6.17 and 6.59 minutes,
341 respectively; $p>0.05$).

342 Each group's error-identification rate was analyzed through the Kruskal-Wallis
343 H test, as shown in Table 3. There were no statistically significant differences among
344 the three groups' mean performance at identifying missing-bar and extra-bar errors.
345 However, statistically significant differences did emerge between both MAR groups,
346 on the one hand, and the paper-based group, on the other, when it came to identifying
347 spacing, side-cover, bottom-cover, bar-number, length, and tying/support errors
348 ($p<0.05$), with the paper-based group performing significantly better in these areas. And
349 overall, out of 20 errors that were intentionally placed in the physical rebar framework,
350 an average of 13.5 were correctly identified by the paper-based group, as against 9.5 by
351 HoloLens users and just 9.1 by tablet users; and this difference was also found to be
352 statistically significant ($p<0.05$).

353

354 *Experiment II: Relationships between Safety Conditions and Inspection Modalities*

355 The Kruskal-Wallis H test was performed on the Experiment II data to see how the
356 addition of realistic construction sounds and potentially dangerous environment affected the
357 participants' CL, TP, and SA. Although no significant mean difference in CL was found across
358 the two experiments (as shown in Fig. 7), average CL for all three inspection groups was higher
359 in Experiment II than in Experiment I.

360 As shown in Fig. 8, we also found that average completion time for each inspection
361 modality was higher in Experiment II than in Experiment I. However, this mean difference was
362 found to be statistically significant only for the HoloLens group. As indicated in Table 4, the

363 Experiment II data also showed that fewer errors were identified by the tablet and HoloLens
364 users than by the traditional-inspection group. The latter group was also exceptional in that the
365 increased environmental noise and hazard levels had no marked negative impact on its error-
366 identification performance. However, no statistically significant overall difference in error
367 identification was found between Experiment I and Experiment II.

368 Finally, we examined the inspection-group SART scores from Experiment II through
369 the Kruskal-Wallis H test. Table 5 presents the cumulative mean SART values, along with their
370 SDs, Kruskal-Wallis H values, and significance levels (p). For this purpose, we first grouped
371 the 10 SART items into the three main dimensions U, D, and S, as described above. There were
372 significant mean differences in two of these three SART dimensions, i.e., D and S ($p < 0.05$).
373 While no such significant difference was found for the third dimension, U, the paper-based
374 inspection modality still had a higher U (9.8) than either its tablet-based (9.53) or HoloLens-
375 based counterpart (8.86). The cumulative average values of D were also found to be highest in
376 the paper-inspection group (10.31, vs. 9.26 for the tablet group and 9.18 for the HoloLens
377 group). Lastly, the cumulative average values of S were highest for the paper-inspection group
378 (13.39). Total SART score, calculated using the formula Situational
379 Awareness=Understanding-[Demand-Supply], was higher on average in the paper-based
380 inspection modality (12.88) than in either the tablet (11.53) or HoloLens modality (10.93);
381 however, these differences were not statistically significant ($p > 0.05$).

382

383 **DISCUSSION**

384 This study compared the impact of two popular types of MAR (i.e., handheld and head-
385 mounted systems) on CL, TP and SA. Through Experiment I, we revealed that the rebar-
386 drawing information provided by superimposed computer imagery in both MAR systems
387 helped to decrease their users' CL, as compared with traditional paper-based inspection. Also,
388 we found that the paper-based group took more time to complete their inspection task than

389 either of the MAR-assisted groups. However, because of perception issues associated with both
390 MAR systems, notably involving depth and registration, the paper-based group identified more
391 errors than either of its MAR-assisted counterparts. Then, Experiment II established that a more
392 realistic construction-site environment increased the cognitive demand on the subjects and
393 lowered their TP; and that the same environment also negatively impacted SA across all three
394 dimensions of the SART.

395 In terms of CL, the fact that both MAR systems tended to reduce participants' mental
396 demand during Experiment I may have been because the 3D information they superimposed on
397 the real environment (as shown in Fig. 9) facilitated their users' cognitive processes: enabling
398 inspectors to simultaneously perform several cognitive activities, such as looking,
399 comprehending, searching, remembering, and deciding, unlike with paper-based inspection.
400 Also, temporal stress in Experiment I was probably less for the members of the two MAR
401 groups than for the traditional-inspection group, because the former two sets of participants did
402 not need to perform time-consuming gaze shifts between paper drawings and the real
403 environment (Polvi et al., 2018). Thus, MAR's 3D superimpositions on the real environment
404 could be said to have lowered inspector effort physically as well as mentally. And
405 unsurprisingly, our Experiment II results confirmed that performing the same tasks in a
406 realistically simulated hazardous construction environment increased the cognitive demands on
407 all three groups.

408 In terms of performance, Experiment I established that the two MAR systems'
409 superimposed 3D rebar models increased the participants' performance when it came to
410 detecting errors in the numbers of rebars or their spacing. Also, MARS has the potential to allow
411 its user to more focus on the task by reducing the number of necessary gaze shifts between the
412 real and augmented environment, and thus user's performance is expected to increase (Polvi et
413 al., 2018). However, the reduction in the number of these shifts can vary according to the AR-
414 assisted display system. However, both MAR systems we tested also appeared to have some

415 negative impacts on inspection performance. For example, neither could provide clear depth
416 information regarding rebar placement, due to perception issues, and this resulted in
417 significantly lower performance by the MAR groups (as compared to the paper-inspection
418 group) when it came to finding side-cover, bottom-cover, and tying/support errors. On the other
419 hand, participants equipped with either version of MAR were able to complete their inspection
420 tasks more quickly than those who were not, with the tablet group finishing quickest, probably
421 thanks to their devices' relatively large field of view, as compared to HoloLens.

422 Our Experiment II results, meanwhile, confirmed that the MAR-assisted groups' TP
423 decreased slightly more than the traditional-inspection group's did when all three groups were
424 placed in a more realistic construction environment. In particular, task-completion time
425 increased significantly for the HoloLens group, probably implying that HoloLens's relatively
426 small field of view made task performance more time-consuming when the environment was
427 more complex, distracting, and potentially hazardous.

428 The superimposed 3D rebar models shown in both head-mounted and tablet-based
429 MAR appeared to help their users to understand the inspection task itself. However, both had
430 disadvantages, relative to paper-based inspection, in terms of SA: which was observed to be
431 lower for both groups of MAR users across all three dimensions of the SART. First, both MAR
432 systems, but especially HoloLens, appeared to provide their users with less understanding of
433 their surroundings (U), probably because both restrict the field of view. Generally, human have
434 a horizontal field of view of 104 degrees to 94 degrees for each eye (over 180 degrees
435 approximately) (Knapp and Loomis, 2004), while tablet and HoloLens have a relatively small
436 field of view. HoloLens users, in particular, tend to keep their gaze constantly on the AR
437 environment, making it difficult for them to fully understand their surroundings or to use their
438 cognitive resources (i.e., arousal, concentration, attention, and mental capacity) appropriately,
439 other than on the task at hand. Considering that inspectors on construction worksites must
440 perform several cognitive activities simultaneously – looking, comprehending, searching,

441 remembering, and deciding – they are generally required to achieve full understandings of their
442 surroundings over a very short period. Our experimental results confirm that equipping
443 inspectors with MAR, and especially head-mounted MAR, is likely to be counterproductive, as
444 our participants in the paper-based group were more fully aware of small changes in the
445 background environment than their MAR-assisted counterparts. In short, MAR use by AEC-
446 industry inspectors could reasonably be expected to increase potential worksite-safety issues,
447 in particular, due to the restrictions these devices place on their wearers' fields of view, which
448 tend to focus their attention more narrowly on their tasks than natural human vision would, and
449 thus render them less alert to changes and potential changes in their immediate environment.

450 Despite these important findings, there may be some limitations of this study. First, even
451 though we obtained the statistically significant results from the experimental sessions, the
452 relatively small number of participants may lead to the generalizability issues of the findings
453 due to the human variability. For example, the task performance when using new technologies
454 such as MAR devices could be highly affected by the user's technology acceptance or previous
455 experience on using them (Olsson et al., 2012). To minimize the issue, comprehensive pre-
456 training sessions were provided to participants, but the possibility of participants' different
457 learning abilities still may remain. Also, the individual difference in participants' cognitive
458 ability level (i.e., finding errors in rebar placement) was not fully controlled, which may lead to
459 misinterpretation of the results. So, further studies would be needed to provide strong
460 generalizability by considering other human variability issues in the future. Also, the self-
461 assessment survey could suffer from potential bias in response. Participants might obtain
462 different interpretations of questions and respond in a certain way irrespective of the content of
463 the questions, which is known as acquiescence response bias (Kam and Meyer, 2015). More
464 objective measures for cognitive load and situational awareness may need to be investigated.
465 Recently, measurement techniques using sensor data such as eye-tracking or
466 electroencephalogram (EEG) signals have been tested for measuring cognitive workload,

467 showing the potential as objective assessment (Borys et al., 2017). Lastly, while our second
468 laboratory experiment tried to simulate a real construction-site inspection experience as closely
469 as possible, the complexity and uncertainty of an actual construction site are very difficult to
470 replicate. During real inspection tasks at construction sites, the cognitive demands on workers
471 may be even higher than reported above, leading to lowering the MAR user's task performance.
472 By the same token, in any complex construction environment, workers need to use more
473 cognitive resources to observe actual and possible environmental changes at construction sites.
474 Therefore, future research should confirm the validity of the above results through a field
475 experiment, as well as with a wider variety of MAR systems.

476

477 **CONCLUSIONS**

478 In the AEC industry, MAR is widely considered to support its users' cognitive capability
479 via the superimposed information it provides. However, such information may lead to cognitive
480 overload and thus could adversely effects on the performance of tasks. Also, the limited user's
481 field of view that comes with MAR use could limit his/her ability to notice events in their
482 surroundings. Therefore, this study compared the impact of two distinct types of MAR (i.e.,
483 handheld and head-mounted systems) on construction professionals' CL, TP, and SA, relative
484 both to each other and to paper-based techniques. While the rebar-framework design
485 information provided via a superimposed virtual rebar model in MAR-assisted inspection
486 appeared to decrease the inspectors' CL associated with the information-seeking (e.g., the
487 number of rebars required; proper spacing) and processing (e.g., identifying missing or
488 superfluous rebars in the actual rebar framework), it negatively impacted their performance in
489 dangerous surroundings. The head-mounted MAR device we used, in particular, decreased its
490 users' understanding of the surrounding environment and increased their inspection-task
491 completion times, as compared not only to paper-based inspection but also to its tablet-based

492 counterpart. As such, the key contribution of this research is that both of the main existing
493 modalities of MAR-based inspection influence CL, TP and SA – for the most part, negatively.

494 Despite the aforementioned limitations of this study, several theoretical and practical
495 implications can be derived from the results. The findings of both our experiments can
496 contribute to the body of knowledge that a given information-presentation format can influence
497 construction practitioners' cognitive workload and performance during MAR-supported tasks.
498 Also, the findings of the research could provide a better understanding of MAR cognitive issues.
499 In addition, the findings of our research would guide the design and usage of MAR systems for
500 construction tasks, and this could possibly enhance the human cognitive functioning at
501 construction worksites by better utilization of MAR systems.

502 **DATA AVAILABILITY STATEMENT**

503 All models used for this study (e.g., MAR models) and the data that support the
504 findings (e.g., survey results) are available from the corresponding author upon reasonable
505 request.

506

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723 724 725 **FIGURE CAPTION LIST**

- 726 **Fig. 1.** Relationship between Cognitive Load and Performance (Lindblom and Thorvald,
727 2014; Lyell et al., 2018; Paas et al., 2004)
- 728 **Fig. 2.** Experimental Methodology
- 729 **Fig. 3.** Conceptual Diagram of Errors in a Rebar Framework
- 730 **Fig. 4.** Overall Experimental Settings of Paper-based, Tablet-based and HoloLens-based
731 Inspection
- 732 **Fig. 5.** Cognitive Load Scores, by Item
- 733 **Fig. 6.** Average Time of Completion
- 734 **Fig. 7.** Comparison of Total Average Cognitive Load, Experiments I and II
- 735 **Fig. 8.** Comparison of Average Time of Completion, Experiments I and II
- 736 **Fig. 9.** Cognitive Process during (a) Paper-based and (b) MAR-assisted Inspection

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Table 1. The Five NASA-TLX Questions Used for Measuring Cognitive Load (Hart, 2006)

Dimension	Question
Mental Demand	How mentally demanding was the task?
Temporal Demand	How temporally demanding was the task?
Performance	How successful were you in accomplishing what you were asked to do?
Effort	How hard did you have to work to achieve your level of performance?
Frustration	How insecure, discouraged, irritated, or stressed were you during the task?

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Table 2. Items for Measuring Situational Awareness (Taylor, 1990)

Domain	Items	Questions
Understanding (U)	Information Quantity (1)	How much information about your surroundings did you take in?
	Information Quality (2)	How well did you understand/comprehend the information about your surroundings that you took in?
	Familiarity (3)	How familiar with your surroundings did you become during the task?
Attentional Demand (D)	Instability (4)	How much was the situation in your surroundings changing during the experimental session?
	Variability (5)	Were a number of different factors in the surrounding environment changing?

Attentional Supply (S)	Complexity (6)	How complex was the surrounding situation?
	Arousal (7)	How alert were you to observing the surrounding situation?
	Concentration (8)	How much were you concentrating on your surroundings?
	Division of Attention (9)	What proportion of your attention was devoted to your surroundings, as opposed to your inspection task?
	Spare Mental Capacity (10)	How much mental capacity did you have to spare for your surroundings?

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Table 3. Average Number of Errors Correctly Identified, by Inspection-modality Group

Rebar errors	Mediums	No. of Errors Placed	Experiment I Mean (SD)	Kruskal-Wallis H	<i>p</i>
Spacing between bars	Paper		2.73 (1.43)		
	Tablet	5	2.06 (0.88)	6.54	0.03**
	HoloLens		3.00 (0.75)		
Missing rebars	Paper		1.60 (0.63)		
	Tablet	2	1.53 (0.45)	0.52	0.77*
	HoloLens		1.46 (0.63)		
Extra rebars	Paper		1.66 (0.48)		
	Tablet	3	2.13 (0.99)	3.80	0.14*
	HoloLens		2.00 (0.84)		
Incorrect side-cover spacing	Paper		1.66 (0.61)		
	Tablet	2	0.44 (0.83)	18.55	0.00**
	HoloLens		0.40 (0.63)		
Incorrect bottom-cover spacing	Paper		0.60 (0.82)		
	Tablet	2	0.06 (0.25)	7.96	0.01**
	HoloLens		0.06 (0.25)		
Incorrect number of anchorage bars	Paper		2.00 (0.00)		
	Tablet	2	1.66 (0.72)	6.27	0.04**
	HoloLens		2.00 (0.00)		
	Paper		1.73 (0.73)		
	Tablet	2	1.00 (0.75)	15.61	0.00**

Incorrect length of anchorage bars	HoloLens		0.46 (0.74)		
Bars improperly tied and supported	Paper		1.53 (0.74)		
	Tablet	2	0.20 (0.56)	28.82	0.00**
	HoloLens		0.00 (0.00)		
Total number of errors	Paper	20	13.51 (5.44)		
	Tablet	20	9.08 (5.43)	19.61	0.00**
	HoloLens	20	9.42 (4.29)		

762 *Note.* *=No significant difference ($p>0.05$); **=Significant difference ($p<0.05$).

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771 **Table 4.** Average Number of Errors Correctly Identified, Experiments I and II

Mediums	Number of Errors Placed	Total Errors Identified in Experiment I, Cumulative Mean (SD)	Total Errors Identified in Experiment II, Cumulative Mean (SD)	Kruskal-Wallis H	p
Paper	20	13.51 (5.44)	14.58 (4.70)	2.94	0.08*
Tablet	20	9.08 (5.43)	8.53 (4.12)	0.69	0.40*
HoloLens	20	9.42 (4.29)	8.72 (4.98)	0.25	0.61*

772 *Note.* *=No significant difference ($p>0.05$); **=Significant difference ($p<0.05$).

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774 **Table 5.** Situation Awareness Rating Technique Scores

SART Item	Modality			Kruskal-Wallis H	p
	Paper Mean (SD)	Tablet Mean (SD)	HoloLens Mean (SD)		
Information Quantity (1)	3.40 (0.91)	3.33 (1.29)	2.93 (0.79)	2.10	0.34*
Information Quality (2)	3.0 (0.84)	3.13 (1.35)	3.00 (0.75)	0.00	0.99*
Familiarity (3)	3.40 (0.98)	3.07 (1.38)	2.93 (0.35)	2.06	0.35*
Instability (4)	3.46 (0.92)	3.26 (0.79)	3.24 (0.70)	0.68	0.70*
Variability (5)	3.40 (0.73)	2.86 (0.91)	2.85 (0.83)	4.18	0.12*

Complexity (6)	3.46 (0.64)	3.20 (0.67)	3.06 (0.79)	2.13	0.31*
Arousal (7)	3.33 (0.74)	2.66 (1.23)	2.86 (0.91)	4.75	0.09**
Concentration (8)	3.20 (0.94)	2.73 (1.16)	3.00 (0.84)	1.30	0.52*
Division of attention (9)	3.40 (1.05)	2.80 (1.08)	2.66 (0.61)	4.16	0.12*
Spare mental capacity (10)	3.46 (0.91)	3.06 (0.79)	2.73 (0.79)	2.10	0.34*
Understanding (U)	9.8 (2.73)	9.53 (4.02)	8.86 (1.89)	2.33	0.31*
Attentional Demand (D)	10.31 (2.29)	9.26 (2.37)	9.18 (2.32)	7.02	0.03**
Attentional supply (S)	13.39 (3.64)	11.26 (4.26)	11.25 (3.15)	12.70	0.00**
SART=U-[D-S]	12.88 (4.08)	11.53 (5.91)	10.93 (2.72)	1.23	0.53*

775 *Note.* *=No significant difference ($p>0.05$); **=Significant difference ($p<0.05$).

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