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41	Effect of Environmental Awareness on Electric Bicycle Users' Mode Choices

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**ABSTRACT:** Travellers' environmental awareness can affect their mode choices. The primary 43 objective of this study is to identify the effect of electric bicycle (e-bike) users' environmental 44 awareness on their mode choice when the use of e-bikes is prohibited in urban areas in China. The 45 data were collected via a questionnaire survey administered at ten locations in Nanjing, China. 46 Using mixed multinomial logit (MMNL) models, we examined the relationship between the e-bike 47 users' mode choice and their environmental awareness, combined with socioeconomic and 48 demographic characteristics and trip attributes. The results show that the level of environmental 49 awareness, gender, age, education, income, the ownership of car and conventional bike, and trip 50 distance affect e-bike users' choices significantly. Those with a high level of environmental 51 52 awareness are more likely to choose zero-emission transport modes. A stratified analysis reveals that the effect of environmental awareness is association with their original transport mode choice 53 54 prior to their use of the e-bike. With a high level of environmental awareness, original car users 55 tend to opt for moderate- or zero-emission modes; original bus and metro users incline to choose a 56 zero-emission mode or their original mode; and few original cyclists and walkers favour moderate-57 or high-emission modes. The results of the current study provide transport authorities with insights to establish sustainable urban transportation management policies and strategies to increase the 58 59 share of zero- and low-emission transport modes.

KEYWORDS: electric bicycle, mode choice, zero-emission, transport mode, environmental
 awareness

# 62 1. INTRODUCTION

Electric bicycles (e-bikes) are important components of the urban transportation system in China. 63 E-bikes are bicycles equipped with batteries and electric motors, and they provide convenient, 64 flexible, and affordable mobility to their users. E-bikes are also an environmentally friendly 65 transport mode. From the perspective of life cycle assessment, in China, e-bikes consume 90% 66 less energy and generate 86%-95% fewer pollutants than do private cars. The carbon dioxide 67 emission rate of e-bikes is 60%-93% lower than that of private cars and comparable to that of 68 public transit, and with respect to PM2.5 emissions, they outperform private cars and buses 69 (Cherry et al., 2009; Ji et al., 2012). 70 Despite these advantages, e-bike use has raised safety concerns nationwide. Compared to 71 conventional cyclists, e-bike users have a higher propensity to commit risk-taking behaviours 72 73 (Bai et al., 2013, 2015; Guo et al., 2014; Hu et al., 2014; Ma et al., 2019; Pai and Jou, 2014; van der Horst et al., 2014). The illegal occupation of motor vehicle lanes, over-speed cycling, red-74 light running, and illegal manned and reverse cycling are the main risk-taking behaviours 75 76 associated with e-bikes (Ma et al., 2019). The rate of traffic incidents involving e-bikes was twice that of conventional bikes at signalized intersections, particularly when the e-bike users were at 77 fault (Bai et al., 2013). Considering these safety concerns, several Chinese cities have restricted 78 the use of e-bikes in urban areas. Some cities, such as Beijing, Shenzhen, Xiamen and Zhuhai, 79 have prohibited the use of e-bikes in central urban areas and on major arterial roads. The local 80 authority of Guangzhou has banned the use of e-bikes throughout the city since 2016. 81 Prohibiting or restricting the use of e-bikes can have significant impacts on urban travel 82

mode choices because it forces current e-bike users to switch to public transit, cars, conventional
bikes or walking (Cherry and Cervero, 2007; Montgomery, 2010). The mode share of e-bikes is
considerably high (reaching 34% in some cities); thus, it is essential to understand the mode

86 choice behaviours of e-bike users when major Chinese cities are increasingly prohibiting the use87 of e-bikes.

88	Several researchers have studied the relationship between demographic and socioeconomic
89	characteristics and the choice behaviours of e-bike users (He et al., 2019; Montgomery, 2010;
90	Weinert et al., 2007). Cherry and Cervero (2007) developed a binomial binary logit model to
91	investigate the factors that influenced the transition from the conventional bicycle to the e-bike.
92	They found that travel time savings, e-bike ownership, endorsement of the e-bike, attitudes
93	aboutpreference for reduced cycling effort, older age-people and younger females had a positive
94	influence on the e-bike use. Cherry et al. (2016) developed choice models to investigate the e-
95	bike use pattern over time. Income and car ownership strongly influenced the probability of the
96	transition from the e-bike to the car. Additionally, younger and female e-bike users had high
97	propensity to switch to the car. Cheng et al. (2019) applied a random forest method approach to
98	model travel mode choice behaviours. The dDistances to the nearest metro and bus station,
99	school and shopping trips, older agepeople, holding driving license and e-bike ownership had a
100	positive influence on the propensity of choosing the e-bike. In contrast, land use pattern, road
101	network density, bus network density, the number of bus stops and car ownership had a negative
102	influence. In addition, the use of the shared e-bike was could be affected by temperature and wind
103	speed. Weekends, summer months, high population density, proximity to public transit centres,
104	recreational centres, and bike trails also positively affected correlated to the increase in the
105	demand for e-bikes (He et al., 2019).
106	Although several research studied influencing factors, little research focused on the effect
107	of the environmental awareness of road users on their travel mode choice behaviours. Based on
108	the choice of an alternative transport mode, its environmental impact on the sustainable urban

109 transport system will vary accordingly (Cherry et al., 2009). Previous studies point out that

110 environmental awareness and travellers' knowledge of carbon emissions have the potential to

111 moderate travel choices (Cao and Yang, 2017; Jia et al., 2018; Liu et al., 2017). Low-carbon

112 knowledge and travel habits are closely correlated with the use of low-emission transport modes.

113 Therefore, the environmental awareness of e-bike users may influence their mode choice

114 behaviours.

In this paper, we attempt to identify the influence of the environmental awareness of e-bike users, combined with socioeconomic and demographic characteristics and trip attributes, on mode choice behaviours if the use of e-bikes is prohibited or restricted. We conduct a stratified analysis to reveal the effect of environmental awareness in association with the original transport mode on mode choice behaviours. Figure 1 presents an outline of the study. The results can provide transport authorities and public transport operators with insights to modify transport planning policies and encourage a greater use of sustainable transportation in the long run.

### 122 **2. SURVEY**

This research is a case study of Nanjing, China. In the urban area of Nanjing, there is an extensive public transportation system composed of buses, the metro and taxis. High registration fees and reduced license quotas discourage the use of motorcycles. Additionally, Nanjing requires licensing for e-bikes. In 2013, e-bikes account for 26% of the mode share (the highest among all transport modes). The mode share of walking, conventional bike, public transit and private vehicles car is 19%, 15%, 17% and 23%, respectively (Cheng et al., 2019). Therefore, prohibiting e-bike use would have a significant impact on travel behaviour in Nanjing.

We conducted a questionnaire survey from early March to late April 2017. Commuters who commute by e-bike were the target population. The purpose of the survey was to investigate the alternative mode choice of e-bike users in the absence of their e-bikes. Walking, conventional 133 bikes, buses, the metro, traditional taxis and private cars are the alternative transport modes. Note that e-bikes refer to both bicycles that are solely electric-powered and those that require 134 135 pedalling, while conventional bikes refer to those that require pedalling only. The pPrivate cars refer to-are fossil-fuel<del>led</del> vehicles only. We define an e-bike user as a rider who rides an e-bike, a 136 conventional bike user as a cyclist and, a car user refers to as a car driver of the car. We 137 categorize the transport modes in accordance with their life cycle emission levels: zero emission 138 (0 g carbon emissions per passenger kilometre, i.e., walking, cycling), moderate emission (less 139 than 100 g carbon emissions per passenger kilometre, i.e., buses, the metro and e-bikes), and high 140 141 emission (more than 100 g carbon emissions per passenger kilometre, i.e., cars and taxis) (Cherry 142 et al, 2009). The surveyors conducted the surveys at ten large parking lots dedicated to both 143 144 conventional bikes and e-bikes during both peak (between 7:00 and 9:00 in the morning and 145 between 5:00 and 7:00 in the afternoon) and non-peak (between 9:00 in the morning and 5:00 in 146 the afternoon) periods on non-rainy weekdays. Such parking lots were considered well distributed 147 both geographically and functionally, for example, in commercial, residential, industrial and

school areas. The surveyors selected the respondents randomly. Before the face-to-face

149 questionnaire surveys started, the surveyors explained the background and purpose of the survey

150 to the respondents. They also explained the rights of respondents and the meaning of the key

terminology in the survey for the respondents (shown in Table 1). Informed consent was obtainedbefore the survey.

The questionnaire consists of four parts: (i) the demographics and socioeconomic characteristics of the respondents: gender, age, education, income, and car and conventional bike ownership; (ii) trip attributes: the distance from home to the workplace, the total distance from the home/workplace to a bus stop, and the total distance from the home/workplace to a metro

157	exit, (iii) the preferences of transport modes: the mode used for the trip before e-bikes were
158	available introduced, and the alternative transport mode to be used for the same trip if e-bikes
159	were restrictednot available; and (iv) environmental awareness. In this study, the knowledge of
160	carbon emission and the preferred ence of transport modes were used to measure the
161	environmental awareness of the respondents. There are three questions in this part: Qquestion
162	Oone-asks, "Do you know the approximate carbon emission rates of buses, the metro, taxis, cars,
163	cycling and walking?" If the answer is "Yes", then Qquestion Ttwo is, asked: "Can you rank the
164	emission rates in ascending order of (a) buses and the metro, (b) taxis and cars, and (c) cycling
165	and walking?" If the answer is correct, then <u>Qq</u> uestion <u>T</u> three is, asked: "Suppose that it is a
166	sunny day, <u>temperature is 20°C and the air quality</u> is good. The bBicycle lane and the bicycle are
167	available. <u>You also own a The private car and have a valid<del>your driving</del> license plate are also</u>
168	available. All the trip-out-of-pocket costs such as the fares for the bus, the metro and the taxi, and
169	the expenses for the petrol and parking, are affordable. Suppose that the travel time and degree
170	of the convenience are comparable among is similar for all the transport modes. Given these
171	conditions, would you prefer a lower-carbon mode when you make a trip?" The purpose of the
172	qQuestion <u>T</u> three is to <u>control foravoid of the</u> interference of the factors <u>including</u> of the weather,
173	out-of-pocketthe trip cost, the travel time and degree of the convenience on mode choice of the
174	transport modes. If the answer is "Yes", then the respondent is considered to have a high level of
175	any incomponental assumptions. Other wides the magnetic densidered to have a law layer of
	environmental awareness. Otherwise, the respondent is considered to have a low level of
176	environmental awareness. Otherwise, the respondent is considered to have a low level of environmental awareness. If the answer to $\underline{Qq}$ uestion $\underline{Qq}$ uestion $\underline{Qq}$ uestion
176 177	
	environmental awareness. If the answer to $Qq$ uestion $Qoine$ is "No" or the answer to $Qq$ uestion
177	environmental awareness. If the answer to $Qquestion Qone is "No" or the answer to Qquestion \underline{T}two is incorrect, then the respondent is considered to have no-zero environmental awareness.$

than 80% of the respondents had a university degree or above. Over 70% of the respondents had
a monthly income of CNY 5,000 or below. More than 70% of the respondents were aware of
environmental issues to a certain degree, although more than half of them did not prefer to use a
low-carbon transport mode for commuting. Table 2 presents the distribution of the respondents by
the environmental awareness and the monthly income. The rRespondents with a high level of
environmental awareness accounted for 10%, 14%, 17% and 35% of the respondents in four
different categories of monthly income, respectively.

### 188 **3. MIXED MULTINOMIAL LOGIT MODEL**

189 In this study, we develop mixed multinomial logit (MMNL) models to identify the factors and to assess their impacts on e-bike users' alternative mode choice preferences. Compared to traditional 190 multinomial logit models, MMNL models accommodate unobserved heterogeneity across 191 observations by adding a random effect to the parameters of the utility function. The specification 192 of the MMNL model is as follows. The index *n* represents the individual e-bike user (n = 1, 2, ...,193 N), the index i represents the alternative mode (i = 1, 2, ..., I), and the index k represents the 194 parking lot (k = 1, 2, ..., K). The utility  $U_{kin}$  that individual e-bike user *n* will choose alternative 195 mode *i* at parking lot *k* is as follows: 196

197  $U_{kin} = \beta_k X_{kin} + \varepsilon_{kin} \tag{1}$ 

198 where  $X_{kin}$  is a vector of candidate variables that affect the valuation of individual e-bike user *n* 199 choosing alternative mode *i* at parking lot *k*.  $\beta_k$  is the corresponding vector of the coefficients of 200  $X_{kin}$ , which varies across the parking lots.  $\varepsilon_{kin}$  represents a location-specific random error term 201 assumed to be independently and identically extreme value Type I distributed.

At a specific parking lot k, the probability  $P_{kin}$  that individual e-bike user n will choose alternative mode i is as follows:

204 
$$P_{kin} | \beta_k = \frac{\exp(\beta_k X_{kin})}{\sum_{j=1}^{l} \exp(\beta_k X_{kjn})}$$
(2)

Let  $q(\beta_k|\varphi)$  denote the probability density distribution of  $\beta_k$  and  $\varphi$  represent a vector of parameters describing the probability density distribution. Therefore, the unconditional probability is as follows:

208 
$$P_{kin} = \int \frac{\exp(\beta_k X_{kin})}{\sum_{j=1}^{l} \exp(\beta_k X_{kjn})} q(\beta_k | \varphi) d\varphi$$
(3)

209 The likelihood function  $L(\beta_k)$  for the alternative mode choice set of e-bike users at parking lot *k* is 210 as follows:

211 
$$L(\boldsymbol{\beta}_{k}) = \prod_{n=1}^{N} \prod_{i=1}^{I} \left( P_{kin} \left| \boldsymbol{\beta}_{k} \right. \right)^{y_{kin}}$$
(4)

where  $y_{kin}$  equals the value of 1 if individual e-bike user *n* chooses alternative mode *i* at parking lot *k* and 0 otherwise. The unconditional likelihood function  $L(\varphi)$  for the alternative mode choice set of e-bike users is as follows:

215 
$$L(\varphi) = \int L(\beta_k) q(\beta_k | \varphi) d\varphi$$
(5)

216 The log-likelihood function is as follows:

217 
$$LL(\varphi) = \sum_{k} \ln L(\varphi)$$
(6)

where  $LL(\varphi)$  is the log-likelihood function. Simulation techniques can be used to estimate the MMNL model. We assumed that the parameter probability density function was a normal distribution. For the details of the estimation methods of the MMNL model, please refer to Bhat (2001, 2003) and McFadden and Train (2000).

### 222 **4. RESULTS**

We group the respondents' alternative mode choices according to their original transport modes before the availability of e-bikes. Discrete choice models are developed to measure the effects of possible factors on the respondents' alternative mode choice preferences. We conduct stratified analysis on the original transport mode of e-bike users to evaluate the variations in the effects of the independent variables (IVs) on the respondents' alternative mode choice preference. The following sub-sections present these results in detail.

# 229 **4.1 Description of the alternative mode choices**

Figure 3 illustrates the respondents' alternative mode choices if the use of e-bikes was not 230 possible. If e-bikes were unavailable, the most likely choice would be conventional bikes, 231 accounting for more than 30% of all respondents. More than 35% of the respondents would 232 switch to public transit, with 23.1% choosing buses and 15.8% choosing the metro. Additionally, 233 17.8% and 9.7% of the respondents would switch to a car and walking, respectively. Taxis are the 234 least preferred alternative mode, accounting for only 2.8%. Figure 4 illustrates the alternative 235 modes grouped by the original transport modes of the respondents. The alternative mode choice 236 preferences of the respondents vary with their original modes. There is a high likelihood that the 237 respondents would revert to their original mode if e-bikes were unavailable (46.9% for walking, 238 59.1% for cycling, 44.9% for buses, 47.2% for the metro, 66.7% for taxis, and 39.2% for private 239 240 cars).

# 241 **4.2 Alternative mode choice model**

The dependent variable of the alternative mode choice model has six levels, including walking, cycling, buses, the metro, taxis and private cars, where the base level is cycling. The possible factors considered are demographic and socioeconomic characteristics, travel habits and environmental awareness, which are presented in Table 1. We conduct stepwise variable selection

to select the IVs that need to be included in the alternative mode choice model, and we consider the model with the highest log-likelihood at convergence to be the best. Table 3 presents the results of the alternative mode choice model. The model has fourteen explanatory variables, of which the parameters of two variables significantly varied across locations. This result indicates that unobserved heterogeneity is possible.

As shown in Table 3, the demographics of e-bike users affect their alternative mode choice 251 preferences significantly at the 10% level. The coefficients of the variable "male" are significant 252 and negative for all alternative modes, which indicate that as opposed to cycling, male e-bike 253 254 users have a lower likelihood of choosing a bus, the metro, a taxi, a car and walking than do 255 female users. The coefficient of the variable "age 25-39" is negative for walking, and the coefficients of the variable "age 40-59" are positive for walking, buses, the metro and cars. These 256 257 findings suggest that young people have a lower likelihood of choosing walking and that middle-258 aged users have a higher likelihood of choosing walking, a bus, the metro and a car.

259 Additionally, the coefficients of the variable "university degree" are positive for buses and 260 the metro. This result indicates that users holding a university degree have a higher likelihood of switching to public transit. The coefficient of the variable "income < 3,000 CNY/month" is 261 positive for buses; the coefficients of the variable "income 5,000-8,000 CNY/month" are 262 negative for buses but positive for taxis and private cars. These findings indicate that users with 263 lower incomes have a higher likelihood of choosing a bus. In contrast, those with higher incomes 264 have a lower likelihood of choosing a bus and a higher likelihood of choosing a taxi and a private 265 car. These findings are consistent with those of a previous study (Cherry et al., 2016). 266

The level of environmental awareness significantly affects the choice behaviour of e-bike users. The coefficients of the variable "high level of environmental awareness" are positive for buses and the metro and negative for taxis and private cars. These results indicate that those with

270 a higher level of environmental awareness have a higher likelihood of choosing public transit and a lower likelihood of choosing a taxi and a private car. However, the coefficients of the variable 271 "low level of environmental awareness" are not significant for all the modes listed. Additionally, 272 the coefficients of the variable "car ownership" are negative for walking, buses, the metro and 273 taxis and positive for private cars. Furthermore, the coefficients of the variable "bicycle 274 ownership" are negative for all alternative modes. These findings indicate that those who own a 275 car have a higher likelihood of choosing a private car and a lower likelihood of choosing walking, 276 a bus, the metro or a taxi. In addition, those having a conventional bike at home have a lower 277 278 likelihood of choosing walking, a bus, the metro, a taxi and a private car.

279 Finally, trip attributes significantly affect the choice behaviour of e-bike users. For trips longer than 5 kilometres, the likelihood of choosing walking decreases dramatically, while that of 280 281 choosing a taxi increases. E-bike users have a lower likelihood of choosing the metro for a trip 282 between 5 and 10 kilometres and a higher likelihood of choosing a bus for a trip longer than 10 283 kilometres. E-bike users have a lower likelihood of choosing a bus if home or the workplace is 284 slightly far from a bus stop. Similarly, they have a lower likelihood of choosing the metro if home or the workplace is slightly far from a metro exit. The likelihood of choosing a bus increases if 285 home or the workplace is far from a metro exit. E-bike users have a higher likelihood of choosing 286 287 a taxi if home or the workplace is far from a bus stop or metro exit.

# 288 4.3 Stratified analyses by original modes

During the survey, six transport modes are initially considered in the choice set. Since the sample size of original taxi users is not sufficient for a meaningful analysis, we exclude "taxi" from the stratified analysis. Hence, we conduct five stratified analyses. As shown in Figure 5, not all transport modes are considered in the choice set in every stratified analysis due to the small sample sizes. For example, the metro is not considered in the original walker group, and walking

is excluded from the original bus user, metro user, and car user groups. Regarding the
respondents' original transport modes, we use five MMNL models to evaluate the effects of the
IVs on their alternative mode choice preferences under the condition that the use of e-bikes is
prohibited. The base modes in the original walker, conventional bike user, bus user, metro user
and car user models are walking, cycling, buses, the metro and cars, respectively. Table 4, 5, 6, 7
and 8 separately present the results of the models for the original mode choice groups, and
significance is measured at the 10% level.

301 4.3.1 Original walker and cyclist models

Regarding original walkers (Table 4), male respondents have a higher likelihood of choosing a 302 conventional bike as their alternative mode. Those aged between 25 and 39 years have a higher 303 likelihood of choosing a conventional bike, bus and private car. Those with an income lower than 304 3,000 CNY/month have a lower likelihood of choosing a car. Those with a higher level of 305 environmental awareness have a lower likelihood of choosing a bus and a car. Those with a car at 306 home have a higher likelihood of choosing to drive and a lower likelihood of choosing to cycle. 307 Additionally, the respondents are less likely to choose a bus and more likely to choose a 308 conventional bike if home or the workplace is slightly far from a stop. Furthermore, they are 309 310 more likely to choose a conventional bike and a bus if home or the workplace is slightly far from a metro exit. 311

Among original cyclists (Table 5), those aged between 40 and 59 years have a higher likelihood of choosing a car. Those with a higher level of environmental awareness have a lower likelihood of choosing a bus and a car as alternative modes, while those with a lower level of environmental awareness have a higher likelihood of choosing a car. Those who own a car at home have a lower likelihood of choosing a bus, and those who own a conventional bike have a

317 lower likelihood of choosing to drive. The respondents have a higher likelihood of choosing a bus

and a lower likelihood of choosing to drive if the trip distance is shorter than 5 kilometres.

319 4.3.2 Original bus and metro user models

Regarding original bus users (Table 6), those aged between 40 and 59 have a higher likelihood of 320 choosing the metro and a car, while a lower likelihood of choosing a conventional bike. Those 321 with a university degree and high school diploma have a higher likelihood of choosing a 322 conventional bike. Those with a moderate income (between 3,000 and 5,000 CNY/month) have a 323 higher likelihood of choosing the metro and a conventional bike and a lower likelihood of 324 choosing a car. Those with a higher level of environmental awareness have a higher likelihood of 325 choosing the metro and a conventional bike. As expected, those who own a conventional bike 326 have a higher likelihood of reverting to cycling, while those who own a car have a higher 327 likelihood of reverting to driving. The respondents tend to choose a conventional bike instead of 328 the metro for trips between 5 and 10 km. Additionally, they have a higher likelihood of choosing 329 to cycle if home or the workplace is far from a bus stop or metro exit. 330

For original metro users (Table 7), male respondents have a higher likelihood of choosing a 331 conventional bike than do female respondents. Those who have lower education levels have a 332 333 higher likelihood of choosing a conventional bike. The respondents with a high level of environmental awareness also have a higher likelihood of choosing to cycle. Those who own a 334 conventional bike are more likely to choose to cycle. However, those with moderate-to-high 335 336 incomes (between 3,000 and 8,000 CNY/month) have a lower likelihood of choosing a conventional bike. The respondents have a higher likelihood of choosing to cycle if home or the 337 338 workplace is far from a metro exit.

339 4.3.3 Original car user model

Among the original car users (Table 8), male respondents have a lower likelihood of choosing a 340 bus as the alternative mode. Those aged less than 25 years have a lower likelihood of choosing a 341 conventional bike while those aged between 25 and 39 have a higher likelihood of choosing a 342 bus. Those with higher incomes (between 5,000 and 8,000 CNY/month) are more likely to 343 choose a car than to choose any other mods listed. Those who own a car have a lower likelihood 344 of choosing a conventional bike or a bus. Those with a high level of environmental awareness 345 have a higher likelihood of choosing a conventional bike and the metro. Those who own a car 346 have a lower likelihood of choosing a conventional bike and a bus. Finally, the respondents have 347 348 a lower likelihood of choosing a bus if home or the workplace is slightly far from a bus stop.

#### 349 **5. DISCUSSION**

E-bikes are an increasingly popular transport mode in many cities in China because they require 350 less physical effort and travel faster than a conventional bike, especially in an urban area. 351 However, because of safety concerns, there is an increasing trend of restricting or even 352 prohibiting the use of e-bikes, which, in turn, could result in significant changes in the travel 353 pattern. This study attempts to understand current e-bike users' choice preferences if e-bikes were 354 no longer available. It also aims to identify the possible factors affecting decision making, 355 including environmental awareness, demographic and socioeconomic characteristics and trip 356 attributes. We conduct stratified analyses on the original transport modes of e-bike users. Table 9 357 demonstrates the key factors that affect current e-bike users' alternative mode choice preferences. 358

359 5.1 Environmental awareness

The level of e-bike users' environmental awareness plays an important role in their choice of alternative transport mode. Those with a high level of environmental awareness have a higher likelihood of choosing a zero-emission mode (cycling) and a lower likelihood of choosing a high-

363	emission mode (cars). In particular, original car users (high-emission mode) who have a high
364	level of environmental awareness have a higher propensity to opt for moderate- (the metro) or
365	zero-emission modes (cycling). Original moderate-emission mode (buses and the metro) users
366	who have a high level of environmental awareness prefer to choose a zero-emission mode or
367	revert to the original moderate-emission mode. Lastly, original zero-emission mode users who
368	have a high level of environmental awareness are less likely to choose moderate- and high-
369	emission modes.
370	The findings suggest that a high level of environmental awareness exerts a positive effect
371	on the use of more environmentally friendly transport modes. Such findings are in accordance
372	withconsistent to those of previous studies (Gardner and Abraham, 2010; Kumagai and Managi,
373	2019; Lind et al. 2015; Liu et al., 2017; Mei et al., 2017; Xu et al., 2020; Zhou et al., 2020).
374	Environmental awareness can <u>also influence the individuals' low-carbon behaviours not only in</u>
375	developed countries but in developing countries (not just in developed countries). The studies
376	conducted in three Chinese cities, Beijing, Shanghai and Tianjin have similarechoed the current
377	findings that environmental awareness can influence the citizens' willingness to choose low-
378	carbon travel modes to-at a moderate degree (Kumagai and Managi, 2019; Liu et al., 2017). A
379	Malaysian study from Malaysia also confirms reinforced that environmental awareness plays a
380	great major role in shaping low carbon choice behaviour among suburban residents (Mei et al.,
381	2017).
382	The findings provide insights into environmental policies, traffic management measures
383	and development strategies for traffic managerstransport planners and engineers. Educational
384	programs, for example, the promotion <u>als and publicityorganized</u> activities on low carbon travel
385	may be necessary to enhance environmental awareness levels of general public. As the current
386	study reveals, although more than 70% of the respondents have some level of knowledge with

387	regard to transport emissions, the majority do not consider the negative impact of transport
388	emissions when deciding on the alternative transport mode to e-bikes. Though the For the effect
389	of environmental awareness, the environmental policiespolicy interventions including carbon tax
390	and tradable credit can influence <u>the</u> citizens' low-carbonchoice behaviours. In Nanjing, a-
391	preferential policyfinancial incentives are provided for on the transfer among public transits is
392	implemented to encourage citizens to use public transits. For example, public transit users-
393	Citizens can enjoyhave a discount of up to 1.6 CNY (equivalent to 0.25 USD) for thea transfer
394	among public transits. Additionally, the bus priority is implemented to improve the bus level of
395	service in Nanjing. Bus- <del>specific <u>only</u> lanes are set <u>up out</u> on <del>many m</del>ajor <del>roads<u>corridors. Also,</u></del></del>
396	part-time-The bus-only lanes are set out for bus only during the peak hours (i.e. 7:00 am - 9:00
397	am and 175:00 pm - 719:00 pm) every day. Furthermore, the government improves the
398	subsidizing policy for new energy vehicles can be introduced. Subsidyies worth of up to 30,000_
399	CNY (i.e. 4,300 USD) are is available for purchasing a new energy vehicle. Combining
400	Integrated witha increased high level of environmental awareness, with effective green
401	environmental transport policies can increase the share influence the citizens' preferences of
1	

402 lower-carbon modes.

# 403 **5.2 Demographic and socioeconomic characteristics and trip attributes**

The results indicate that age plays an important role in the preferred choice of alternative
transport modes. Middle-aged e-bike users tend to have a higher likelihood of choosing
moderate- or high-emission transport modes (i.e., buses and cars) and a lower likelihood of
choosing a zero-emission mode (cycling). These results could be attributed to the degraded
physical capability and increased wealth of middle-aged e-bike users compared to their younger
counterparts (Johnson and Rose, 2013; MacArthur et al., 2014).

410 Monthly income significantly affects the alternative mode choice. Those with lower incomes are more likely to choose public transit, walking and cycling, while those with higher 411 incomes are less likely to choose public transit and cycling. As expected, car ownership and 412 conventional bike ownership have significant impacts on the alternative mode choice. Those who 413 own a car or a conventional bike are more likely to choose to drive or to cycle as an alternative. 414 Trip attributes also affect the alternative transport mode choice. With the increase in trip 415 distance from home to the workplace, the likelihood of choosing a car, a bus and the metro 416 increases. This finding is consistent with a previous study (Hu et al., 2018). Part of the reason 417 418 may be that increases in travel distances exceed the comfortable range of walking and cycling (Cherry et al., 2016). As expected, e-bike users are less likely to choose a bus or the metro if 419 home or the workplace is slightly far from a bus stop or metro exit. Users whose home or 420 421 workplace is slightly far from a bus stop or metro exit are more likely to choose to cycle.

# 422 **5.3 Implications for the mode shift in urban transport**

The findings of this study provide insights into the potential mode shift within the current transport system in the absence of e-bikes. The consequences of such a shift could impact the development of transport management measures that aim to enhance the operational efficiency and sustainability of urban transport systems. In Nanjing, e-bikes constitute 26% of commuting trips (Cheng et al., 2019). Among non-e-bike users, the shares of zero-emission (walking and cycling), moderate-emission (buses and the metro) and high-emission (cars and taxis) modes are 46%, 23% and 31%, respectively.

If the use of e-bikes is restricted or even prohibited, e-bike users will switch to an
alternative mode. In accordance with the current survey, 40.5% of current e-bike users would
switch to zero-emission modes (walking and cycling), 38.9% would switch to moderate-emission
modes (buses and the metro), and 20.6% would switch to high-emission modes (taxis and cars).

434 Such shifts would change the overall share of zero-, moderate- and high-emission transport435 modes.

Among current e-bike users, 46.2% were originally bus and metro users. If the use of e-436 bikes is discouraged, 38.9% of them will revert to buses or the metro. On the other hand, 20.6% 437 of current e-bike users would switch to high-emission modes (cars and taxis), which is slightly 438 lower than the proportions of those who were originally car/taxi users (23.1%). This difference 439 would offset the reduction in the number of high-emission mode users generated by the 440 introduction of e-bikes. However, 58% of original car/taxi users would not switch back, which 441 could be due to their high level of environmental awareness. Therefore, it is worth exploring 442 443 ways to improve the general population's environmental awareness and to encourage car-sharing applications (e.g., Uber and Didi) as well as the uptake of zero-emission transport modes. 444 445 Although only 30.8% of current e-bike users were originally zero-emission mode (walking

and cycling) users, 40.5% would switch to walking and cycling if the use of e-bikes was
restricted or prohibited. Such switching would lead to a 9.7% increase in e-bike users using zeroemission transport modes. According to Ji et al. (2017), such a remarkable shift could be the
result of the introduction of public bike-sharing schemes in Nanjing in recent years.

Overall, this study suggests that there would be a potential shift in the mode share from 450 451 high-emission transport modes to zero-emission modes if the use of e-bikes was discouraged, especially for e-bike users with a high level of environmental awareness. Approximately 54% of 452 current e-bike users would switch to a conventional bike and buses. Some research indicates that 453 454 e-bikes may act as an intermediate mode and move users from lower-emission to higher-emission transport modes (e.g., from conventional bikes to buses or from buses to cars) (Cherry et al., 455 2016). However, this study argues that the presence of public bike-sharing systems could push 456 the shift in the opposite direction, i.e., from higher-emission to lower-emission transport modes. 457

Furthermore, the level-of-service of public transport, e.g., transit priority (de Ona et al., 2016; Ji et al., 2017), should be improved to mitigate the potentially excessive burden on the public transit system. It is important for transport planning and policy measures to recognize the potential consequences and to be ready for such shifts so that the development of a sustainable urban transport system will not be interrupted.

### 463 6. CONCLUSION

Given their increased mobility and accessibility, e-bikes are a popular transport mode, especially 464 in Asia. However, several jurisdictions have restricted (or plan to restrict) the use of e-bikes 465 because of safety concerns. In this study, we examine the choice behaviour of the alternative 466 transport mode of current e-bike users if e-bikes were unavailable. In particular, we categorize the 467 transport modes considered into zero-emission (walking and cycling), moderate-emission (the 468 metro and buses) and high-emission (cars and taxis) modes. The possible factors considered are 469 demographic and socioeconomic characteristics, trip attributes and environmental awareness. 470 Regarding the original transport mode, we establish both the overall choice model and 471 disaggregated choice models using the MMNL regression approach. The results indicate that 472 factors including gender, age, education, monthly income, the level of environmental awareness, 473 conventional bike and car ownership, the trip distance from home to the workplace and the 474 distance to a bus stop and metro exit could influence e-bike users' alternative mode choice 475 preferences. In particular, those with a high level of environmental awareness are more likely to 476 477 switch to zero-emission or moderate-emission modes. This result could imply potential changes in the mode share, given the implementation of new transport policy and regulatory initiatives. 478 Additionally, the results should inform education and promotion strategies that can enhance 479 citizens' environmental awareness and, therefore, the development of a sustainable urban 480

- transport system. Additionally, transport management and policy measures that can improve the
  efficiency of bike-sharing and public transit systems will be essential.
- 483 However, due to the lack of comprehensive information, we did not include certain trip
- 484 attributes, such as travel time and monetary cost in the current study. Some emerging transport
- 485 modes and service<u>s</u>, for example, the shared bikes, the electric vehicles and e-hailing service, are
- 486 also not included, because they were had not been widely available during the survey period of
- 487 the survey. Additionally, due to the limited research time, we did not measure the safety
- 488 perception of e-bike users. Future research can focus on the effects of the perception of level-of-
- 489 service (i.e., travel time reliability, generalized travel cost) and safety performance on the choice
- 490 behaviours of commuters when comprehensive information is available. Additionally, it would be
- 491 worth exploring the impacts of emerging technologies, for example, bike-sharing, electric
- 492 vehicles, navigation and ride-sharing applications, on choice behaviours when information on
- 493 emissions and environmental impacts are available to travellers.

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591	

592		List of Figures
593	Figure 1	The basic research framework.
594	Figure 2	The procedure of identifying the level of environmental awareness.
595	Figure 3	Original and alternative mode choices of e-bike users.
596	Figure 4	Alternative mode choices grouped by the original transport modes of e-bike users.
597		
598		List of Tables
599	Table 1	Summary statistics of respondents.
600	Table 2	Distribution of the respondents by the environmental awareness and the monthly
601		income.
602	Table 3	Results of MMNL model for alternative mode choices.
603	Table 4	Results of MMNL model for original walkers.
604	Table 5	Results of MMNL model for original cyclists.
605	Table 6	Results of MMNL model for original bus users.
606	Table 7	Results of MMNL model for original metro users.
607	Table 8	Results of MMNL model for original car users.
608	Table 9	Factors affecting alternative mode choice of e-bike users in accordance to their
609		original transport mode.